

Education and Examination Regulations 2020-2021

Department of Management and Communication

Final version, 20.10.20

Table of contents

1	Definitions	4
Art. 1.1	Definitions	4
2	Introduction	11
Art. 2.1	Education and Examination Regulations.....	11
Art. 2.2	Legislation.....	11
Art. 2.3	Area of application.....	11
Art. 2.4	Effective date	12
3	Programme curriculum and study load	12
Art. 3.1	Programme curriculum	12
Art. 3.2	Provisions relating to programmes and courses	12
Art. 3.3	Determining the number of credits	13
Art. 3.4	Changes to the programme curriculum	13
Art. 3.5	Following courses in other programmes in the same institution or in different institutions in Belgium or abroad	13
4	Language regulations	16
Art. 4.1	Teaching language	16
Art. 4.2	Language support measures.....	17
Art. 4.3	Language requirements for enrolment	18
5	Structure of the academic year	18
Art. 5.1	Division into teaching periods.....	18
Art. 5.2	Academic calendar	18
Art. 5.3	Information sessions.....	18
6	Admissions committee	18
Art. 6.1	Creation	18
Art. 6.2	Composition and deliberation	19
Art. 6.3	Authorisations	19
7	Admission requirements	20
Art. 7.1	Admission requirements for associate degrees (of Education).....	20
7.1.1	General admission requirements for associate degrees (of Education)	20
7.1.2	Deviant admission requirements for associate degrees (of Education).....	21
Art. 7.2	Admission requirements for bachelor programmes.....	23
7.2.1	General admission requirements for bachelor programmes	23
7.2.2	Deviant admission requirements for bachelor programmes.....	24
7.2.3.	Admission requirements for shortened bachelor programme curricula.....	24
Art. 7.3	Admission requirements for advanced bachelor programmes.....	25
Art. 7.4	Admission requirements for master programmes	25
Art. 7.5	Admission requirements for postgraduate programmes	25
Art. 7.6	Language requirements.....	25

Art. 7.7	External students	26
Art. 7.8	Students from the last year of secondary education	26
8	Study credit.....	26
Art. 8.1	Study credit.....	26
9	Tuition costs	28
Art. 9.1	Tuition costs.....	28
10	Enrolment.....	28
Art. 10.1	Enrolment and deadline for enrolment	28
Art. 10.2	Enrolment files	29
Art. 10.3	Residence permits for foreign students	29
Art. 10.4	Bases for exemptions	30
Art. 10.5	Procedure for exemption applications	30
Art. 10.6	Decision procedure for granting exemptions.....	30
Art. 10.7	Individual adjustments	31
Art. 10.8	Flemish educational leave	34
11	Enrolment agreements and changes after enrolling	34
Art. 11.1	Enrolment agreements	34
Art. 11.2	Conditions to enrol for courses in model paths	35
Art. 11.3	Conditions to enrol for courses in individual paths	35
Art. 11.4	Conditions to enrol for courses and take examinations for students with examination and credit contracts.....	36
Art. 11.5	Changing the contract type.....	36
Art. 11.6	Changing the content of enrolment agreements	36
12	Withdrawal and dropping courses	37
Art. 12.1	Withdrawal due to ending the programme early.....	37
13	Measures for study progress monitoring	38
Art. 13.1	Measures for study progress monitoring	38
14	Examination periods and opportunities.....	39
Art. 14.1	Examination periods	39
Art. 14.2	Examination opportunities	40
Art. 14.3	Examination schedules.....	40
15	Absence from and attendance at examinations.....	40
Art. 15.1	Taking part in examinations.....	40
Art. 15.2	Proof of participation in examinations	40
Art. 15.3	Examination documents	41
Art. 15.4	Absence and late arrival at examinations.....	41
Art. 15.5	Absence from examinations	41
Art. 15.6	Catch-up examinations	42
16	Examination arrangements	44
Art. 16.1	Examination formats	44
Art. 16.2	Examination time and tools	45
Art. 16.3	Mobile phones and other electronic data carriers	45
Art. 16.4	Right of consultation	45
Art. 16.5	Public nature of examinations	45
Art. 16.6	Potential conflict of interests or force majeure on the part of the examiner	46
Art. 16.7	Keeping of digital examinations and copies of written examinations	46

17 Examination grades	46
Art. 17.1 Examination grades	46
Art. 17.2 Publication of examination grades	46
Art. 17.3 Validity of examination grades.....	47
18 Passing a programme	47
Art. 18.1 Passing a programme as a whole	47
Art. 18.2 Tolerance credits for associate degrees and bachelor programmes	48
Art. 18.3 Conditions and regulations concerning the use of tolerance credits for tolerable fail marks	49
Art. 18.4 Awarding a degree of merit for a programme.....	50
19 The examination committee	50
Art. 19.1 Formation.....	50
Art. 19.2 Composition and functioning	50
Art. 19.3 Authorisations of the examination committee.....	51
Art. 19.4 Decision-making	51
Art. 19.5 Minutes of the examination committee's meetings.....	52
20 Clerical errors	52
Art. 20.1 Clerical errors	52
21 Examination fraud and examination disciplinary decisions	52
Art. 21.1 Examination fraud.....	52
Art. 21.2 Establishing irregularities.....	52
Art. 21.3 Right to be heard after an irregularity has been detected	53
Art. 21.4 Investigations by the examination disciplinary committee.....	53
Art. 21.5 Examination disciplinary decisions	53
22 Study certificates	54
Art. 22.1 Examination grade report	54
Art. 22.2 Obtaining credit certificates	54
Art. 22.3 Validity of a credit certificate	54
Art. 22.4 Receiving credit certificates.....	54
Art. 22.5 Waiving credit certificates	54
Art. 22.6 Diplomas	54
Art. 22.7 Certificates.....	55
Art. 22.8 Issuing and signing diplomas, diploma supplements, certificates, credit certificates and certificates of aptitude	55
23 Students' legal status	55
Art. 23.1 Ombudsperson	55
Art. 23.2 Inappropriate Behaviour Contact Point	56
Art. 23.3 Students' rights	56
Art. 23.4 Students' obligations and code of conduct.....	57
Art. 23.5 Attendance of teaching activities	58
Art. 23.6 Disciplinary regulations for students.....	58
Art. 23.7 Copyright	61
Art. 23.8 Internal appeal against study progress decisions	61
Art. 23.9 Insurance	63
Art. 23.10 Privacy protection	63
24 Additional departmental stipulations	64

1 Definitions

Art. 1.1 Definitions

Academic year

The period starting on Monday, the 21st of September 2020 and ending on Sunday, the 19th of September 2021.

Acquired credits

Credits related to courses which students have enrolled in and received a credit certificate for.

Additions for each department

Special regulations for each department additional to the general Education and Examination Regulations.

Bridging programme

A programme imposed on a student wishing to enrol in a master programme on the basis of a professional bachelor.

Catch-up examination

Any examination that may be taken at a later time by students who could not take part in one or more examinations, subject to exceptional permission and under certain conditions.

Certificate of aptitude

Proof, by way of a document or other proof of registration, that a student, based on previously acquired competencies or qualifications, has gained the competencies unique to

- a) an associate level in higher vocational education, or
- b) a bachelor level in higher professional education or academic education, or
- c) a master level, or
- d) a well-defined programme, course or cluster of courses.

Competency

Combination of knowledge, insights, skills, attitudes and values that enable a person to successfully complete a task or cluster of tasks.

Competency assessment

An assessment of a person's competencies, prior to issuing a certificate of aptitude. AP University College Antwerp conducts these assessments in accordance with the procedures and regulations of the Antwerp University Association. (<https://www.auha.be/evc/>)

Concordance table

Table indicating which courses from consecutive programme curricula in one single programme, or in a higher vocational education level 5 programme that has been converted, or in a Specific Teacher Training (SLO) that has been reformed, correspond to each other across multiple academic years.

Council for Disputes Concerning Study Progress Decisions

'Raad voor betwistingen inzake studievoortgangsbepalingen'

Hendrik Consciencegebouw
Koning Albert II-laan 15
1210 Brussels (Belgium)

Course

A distinctive part of any teaching or learning activities and examinations, directed towards achieving well-described competencies in terms of knowledge, insight, skills and attitudes. The number of credits tied to a course is at least three and is given in whole numbers.

Course component

A structured part of a course designated as such in the programme curriculum.

Credit

An international unit, accepted by Belgium's Flemish Community, corresponding to between 25 and 30 hours' prescribed teaching, learning and evaluation activities. It is used to express the study load of each programme and each course.

Credit certificate

Registered recognition of the fact that a student has acquired the competencies related to a course, as shown by an examination. The certificate indicates the number of credits acquired for the course.

Credit contract

A contract entered into by the University College Board and a student who enrolls with a view to obtaining a credit certificate for one or more courses.

Degree

Title of Associate degree, Bachelor, Master or Doctor granted at the end of a programme upon formal graduation.

Degree of merit

Denominations of 'satisfactory', 'with distinction', 'with great distinction' and 'with the greatest distinction' upon graduation.

Degree specification

Any addition of the words 'of science' or 'of arts' to a degree.

Degree type

Any part of a programme's name indicating the specific orientation of a programme: professional or academic.

Deliberation

Process of consultation in the examination committee resulting in a decision, if necessary after a vote.

Diploma contract

A contract entered into by the University College Board and a student who enrolls with a view to obtaining a degree or diploma for a programme or who enrolls for a bridging programme, a preparatory programme or a postgraduate programme.

ECTS sheet

Sheet with essential information about a course or course component. ECTS stands for European Credit Transfer System.

Enrolled student

Any student fulfilling the requirements specified in [art. 10.1](#) below.

Enrolment agreement (or 'contract educational programme' on the iBaMaFlex platform)

An agreement entered into by the University College Board and the student whereby the student enrolls and accepts the general terms and conditions within the meaning of art. II.237 of the Flemish Higher Education Code of the 20th of December 2013.

Examination

Any evaluation of the extent to which students have achieved the competencies related to a course or course component based on their study.

An examination may consist of several partial examinations in different formats (written examinations, digital examinations, oral examinations, tests, assignments, continuous assessment, tasks, papers, presentations, etc.).

Examination contract

A contract entered into by the University College Board and a student who enrolls exclusively for taking examinations with a view to obtaining a degree or diploma for a programme or with a view to obtaining a credit certificate for one or more courses.

Examination decision

Any decision entailing a final assessment, whether or not resulting from deliberation, about a pass or fail for a course, for several courses in a programme or for a programme in its entirety.

Examination disciplinary decision

Any disciplinary measure imposed by the examination disciplinary committee following examination irregularities.

Examination period

Every academic year has two examination periods. The second examination period is the period when students may make use of their second examination opportunity per course (a so-called 'resit'). Any examination series preceding the second make up the first examination period.

Examination series

A series of examinations closes the teaching period. During the first examination period, the university college organises several examination series. The number of examination series as well as their start and end dates are indicated on the calendar of each department.

Exemption

Absolving students from the obligation to take an examination for a course or component of it. Students who have obtained exemptions do not get examination grades. Exemptions may be granted based on one or more study certificates or a certificate of aptitude obtained elsewhere.

External student

Any student who is not enrolled at AP University College Antwerp, but who can take part in teaching activities and examinations, based on a written agreement between AP University College Antwerp

and the institution where the student has enrolled, or in accordance with any exchange project stipulations.

Final examination grades

Examination grades definitively established by the person responsible for the course.

Flemish educational leave

Flemish educational leave is a framework for individual educational leave. It is defined as the right granted to employees in the private sector who follow certain programmes, to be absent from work while keeping their usual wages. The system of Flemish educational leave replaces the framework for paid educational leave from the 1st of September 2019.

Force majeure

A force majeure event is an unforeseeable and unavoidable situation beyond the control of the person concerned which makes them unable to honour their obligations.

Generation student

Any student who enrolls for a higher vocational education programme or a professional or academic bachelor programme with a diploma contract for the first time in a particular academic year in Flemish higher education. A generation student's legal status applies for the entire academic year.

Individual adjustments

Any supporting, compensating and dispensatory measures that may be related to teaching or examinations which students can make use of when the circumstances require them to do so.

Individual path

Any study path deviating from the model path, i.e. a tailored study path.

Latest date

The latest date students may drop a course with refunded study credit.

Main subject

Differentiation in a programme curriculum with a study load of:

- a) for associate degrees: at least one sixth and at most one half of the total study load of the programme;
- b) for professional bachelor programmes: at least 60 credits and at most 150 credits;
- c) for advanced bachelor programmes: at least 30 credits.

Medical certificate

A medical certificate is the result of a medical examination of the student concerned, dated and signed by the physician on the day of the medical examination in question. The university college does not accept medical certificates with a later date or patient declarations signed by the physician to authorise absences.

Model path

Any study path consisting of a pre-set programme curriculum for a programme clarifying how a student can obtain the diploma connected to the programme. Model paths distinguish in particular different programme sections.

Near-scholarship student

A student who is a citizen of a member state of the European Economic Area or fulfils the conditions set out in article 9 of the Flemish Decree of the 8th of June 2007 concerning study financing by the Flemish Community and who does not receive a scholarship from the Flemish Community, but whose reference income exceeds the financial maximum determined in the rules and regulations concerning scholarships by a maximum of 3000 euros.

The amount of 3000 euros is indexed pursuant to article II.218 of the Flemish Higher Education Code of the 20th of December 2013.

Ombudsperson

Any person appointed by the University College Board acting as a mediator between a student and one or more members of staff in disputes related to the application of the Education and Examination Regulations and/or a student's legal status or any acts or circumstances deemed unfair.

Partial examination

Any evaluation activity additional to other evaluation activities for a course or course component, which after weighting contributes to the final grade for a course or course component. The examination grade for a partial examination is called a partial grade.

Person responsible for a course

The person who is responsible for the pedagogical and organisational content and teaching activities of a course.

Preparatory programme

A programme that may be imposed on students without a diploma granting direct admission to the programme they wish to enrol in.

Previously acquired competency (EVC: eerder verworven competentie)

The conglomerate of knowledge, insight, skills and attitudes acquired through learning processes not certified with a study certificate.

Previously acquired qualification (EVK: eerder verworven kwalificatie)

Any Belgian or foreign study certificate indicating that a formal learning path was completed successfully, whether or not within the regular education system, other than a credit certificate that was achieved with the institution and programme where the student wishes to have the qualification recognised.

Programme

The structural unit of all education on offer at the university college. Successful completion entitles students to a diploma or certificate.

Programme characteristics

The profile identification elements of a programme, namely:

- a) type of the degree granted at the end of the programme;
- b) a specific main subject within a programme;
- c) the study load.

Programme curriculum

A consistent set of teaching and learning activities directed at achieving well-described goals. These are competencies or competency components in terms of knowledge, insight, skills and attitudes

which graduates of a particular programme and, where applicable, main subject and study path must master.

Programme section

A described and fixed part of a programme according to the model path, consisting of a predetermined number of credits.

Scholarship rate student

A student who:

- a) receives a scholarship from the Flemish Community, in accordance with the rules and regulations contained in the Flemish Decree of the 8th of June 2007 concerning study financing, or
- b) fulfils the conditions set out in article 9 of the Flemish Decree of the 8th of June 2007 concerning study financing by the Flemish Community, and fulfils the financial criteria for study financing in the Flemish Community, or
- c) is a citizen of a member state of the European Economic Area and fulfils the financial criteria for study financing in the Flemish Community, or
- d) is a scholarship student of the Belgian Directorate-General for Development Cooperation, a scholarship student of Belgian Technical Cooperation (BTC) or a scholarship student in one of the Flemish Interuniversity Council's development cooperation programmes.

Scholarship student

A student receiving a scholarship from the Flemish Community, in accordance with the rules and regulations contained in the Flemish Decree of the 8th of June 2007 concerning study financing.

Sequencing of a course

The rules set by the University College Board related to having followed or passed/failed a course or using tolerance credits for a course before students can take an examination for another course.

Student counsellor

The staff member of the programme or department who is responsible for counselling students within one or more of the following domains: study coaching, study advice, study choice guidance in case of (re)orienting, individual adjustments and psychosocial support.

Study credit

The total amount of credits students can use during their study career to enrol in an initial bachelor or master programme under a diploma contract or in a course under a credit contract as specified in [art. 8.1](#). Study credit evolves based on the number of credits students enrol for and the credits they acquire later.

Study efficiency

The ratio between the number of credits acquired at AP University College Antwerp and the number of credits actually taken up in one academic year within one and the same programme, expressed in percentages. A student's cumulative study efficiency is the same ratio, but calculated across all previous academic years within one and the same programme up to and including the most recent examination period. The university college does not include exemptions when calculating study efficiency.

Study load

The number of credits allocated to a course or programme.

Study path

The path taken by students through a programme. This can either be a model path or an individual path.

Study path advisor

The staff member of the programme or department who supports students with compiling their study path and with applications for exemptions.

Study progress decision

The following are considered study progress decisions:

- a) examination decisions: any decision entailing a final assessment, whether or not resulting from deliberation, about a pass or fail for a course, for several courses in a programme or for a programme in its entirety;
- b) examination disciplinary decisions: any disciplinary measure imposed following examination irregularities;
- c) granting certificates of aptitude, indicating that the student has achieved certain competencies based on previously acquired competencies or previously acquired qualifications;
- d) granting exemptions: absolving the student from their obligation to take an examination for a course or component of it;
- e) decisions imposing bridging and/or preparatory programmes and specifying the required study load of such a programme;
- f) imposing study progress monitoring measures, within the meaning of article II.246 of the Flemish Higher Education Code;
- g) refusing to include a particular course in the contract in which the student who is following an individual path, has not previously enrolled;
- h) decisions pertaining to the equivalence of a foreign higher education diploma to a Flemish one, pursuant to article II.256 of the Flemish Higher Education Code;
- i) an individual decision concerning the refusal to enrol based on insufficient study credit or a study credit less than or equal to 0, if not the result of a general regulation.
- j) an individual decision concerning the refusal to enrol based on not fulfilling a previously imposed measure for study progress monitoring, pursuant to article II.246 of the Flemish Higher Education Code.

Study time

The estimated time in hours an average student needs for the teaching, learning and evaluation activities of a programme and course in order to achieve the envisaged competencies.

Teaching period

Any period during which a programme offers and completes a number of courses or course components. An examination series always follows a teaching period.

Tolerance

The student's choice to accept a tolerable fail mark.

Tolerance file

The student's file containing the tolerable fail marks for which the student wishes to use tolerance credits in accordance with the rules specified in [art. 18.2](#) and [art. 18.3](#).

University college

Any institution offering higher education outside the university.

University College Board

AP University College Antwerp's governing bodies.

Working day

Every day except for Saturdays, Sundays, public holidays, the 11th of July, the 2nd of November and days on which the whole university college is closed, as specified in the general academic calendar of the university college.

Working student

Any student fulfilling the conditions below in accordance with the Flemish Decree concerning financing the functioning of the universities and university colleges in Flanders:

- a) they hold proof of employment under contract for at least 80 hours per month, or they hold proof of insured unemployment and the programme is part of a job trajectory proposed by a regional job placement service;
- b) they do not yet hold a diploma for the second cycle in higher education or a master's diploma.
- c) they are enrolled in a study path with specific teaching and learning forms and particular modalities in terms of support and range on offer, recorded as such in the Flemish Higher Education Register.

2 Introduction

Art. 2.1 Education and Examination Regulations

AP University College Antwerp's Education and Examination Regulations consist of a generally applicable part to which each Department may add specific rules and regulations of its own. The appendices that are included with the Education and Examination Regulations constitute an integral part of these regulations.

The University College Board publishes the Education and Examination Regulations on the public website of AP University College Antwerp, from the opening of the registration period for a new academic year. Students can request a printed version at the departmental secretariat.

Art. 2.2 Legislation

The Education and Examination Regulations and the additions for each department to the general Education and Examination Regulations are drawn up in application of the stipulations in the Flemish Higher Education Code of the 20th of December 2013.

Art. 2.3 Area of application

The Education and Examination Regulations apply to all associate degrees¹, bachelor programmes, advanced bachelor programmes, and postgraduate programmes organised by the departments of the AP University College Antwerp during the 2020-2021 academic year.

The organisation of the associate degree of Education: Secondary Education: Teacher of Dance on the one hand and the shortened path of the bachelor of Education: Secondary Education for holders of a bachelor's diploma in Music and Performing Arts on the other hand, is done in collaboration with the Royal Conservatoire Antwerp. This means, among other things, that these paths are followed at the

¹ Where "associate degrees" are mentioned in these regulations, this also refers to the higher vocational education level 5 studies and Specific Teacher Training (SLO) studies organised by the departments of the AP University College Antwerp which are currently being phased out (this does not apply to [art. 7.1.](#)).

Royal Conservatoire Antwerp. For that reason, the Education and Examination Regulations of the Schools of Arts of the AP University College Antwerp apply to these paths, not these Education and Examination Regulations of the departments.

Art. 2.4 Effective date

The present regulations will take effect on the day following their approval by the Supervisory Board.

3 Programme curriculum and study load

Art. 3.1 Programme curriculum

§1 Before the 1st of May, the University College Board must determine the programme curriculum for each associate degree, professional bachelor programme, postgraduate programme and advanced bachelor programme and decide which unit of teaching and learning activities is coupled with an examination or a partial examination.

§2 The programme curriculum is part of the additions for each department to the Education and Examination Regulations and can be consulted at <http://ects.ap.be>.

Art. 3.2 Provisions relating to programmes and courses

The University College Board will determine for each programme:

- the degree it leads to, the degree type and, if applicable, the degree specification;
- its contents and aims, the programme curriculum and its division into model paths and courses;
- if applicable, its main subjects and choice or differentiation packages;
- the sequencing of its various courses;
- if applicable, specific prior education requirements and additional conditions for admission, including conditions for students to enrol if they do not fulfil general prior education requirements;
- its study load in whole-number credits;
- its teaching language;
- the conditions for students to follow courses and take examinations for them in other institutions for higher education in Belgium or abroad;
- regulations regarding the organisation of information sessions for first-time students.

The University College Board will determine for each course (or course component):

- if applicable, the starting competencies;
- the end competencies of the course (nature, content, profile);
- the way it will be evaluated;
- the time of evaluation;
- its study load in whole-number credits;
- its teaching language.

The University College Board will make the ECTS sheets for the associate degrees, professional bachelor programmes, postgraduate programmes and advanced bachelor programmes available to students at the latest on the 1st of September 2020.

All ECTS sheets are an integral part of the additions for each department to the Education and Examination Regulations and are published on <http://ects.ap.be>.

Art. 3.3 Determining the number of credits

Each programme achieves its competencies through its courses. The number of credits a programme allocates to one of its courses is always at least 3 and indicated in whole numbers, reflecting the estimated study time needed for obtaining the course's envisaged competencies.

One credit stands for 25 to 30 hours of study time. A course's ECTS sheet includes the number of credits.

Art. 3.4 Changes to the programme curriculum

§1 If an associate degree, a professional bachelor programme, postgraduate programme or an advanced bachelor programme changes its programme curriculum, the University College Board must put together a concordance table for each programme curriculum before the 1st of May.

§2 A student who has, by the academic year 2018-2019, completed at least one third of a higher vocational education level 5 programme organised by a centre for adult education of the higher vocational education level 5 Artesis Plantijn - Antwerp Maritime Academy partnership, has the right to finish that programme up to the academic year 2020-2021.

A student who has, by the academic year 2018-2019, acquired at least fifteen credits in a Specific Teacher Training (SLO) organised by a centre for adult education of the higher vocational education level 5 Artesis Plantijn - Antwerp Maritime Academy partnership or by the AP University College Antwerp itself, has the right to finish that programme up to the academic year 2020-2021.

Art. 3.5 Following courses in other programmes in the same institution or in different institutions in Belgium or abroad

§1 Students can submit a motivated request to the departmental secretariat to substitute courses in their study path with other ones from different programmes **in the institution they are studying at or in any other universities or university colleges in Belgium or abroad** and take examinations in them.

The course the student wishes to follow in a different institution that is part of the Antwerp University Association must not feature in their own programme curriculum, except in cases where this is specifically permitted by the cooperation agreement with the institution concerned in the Association.

The admissions committee will decide whether to approve this request, considering the criteria below:

- a) how the aims of the substituting course correspond to the programme's aims;
- b) the study load of the course;
- c) the sequencing of the course.

De additions for each department to the Education and Examination Regulations may describe additional conditions.

Additions for the Department of Management and Communication

Dual diplomas

Students enrolled in the Bachelor of Communication Management can substitute courses belonging to the second programme section of their own programme at AP University College Antwerp with courses belonging to the second programme section of the programme at the Institut Supérieur de Formation Sociale et de Communication (ISFC) in Brussels. If the student does so successfully, and

also passes, uses tolerance credits and/or is granted exemptions for all other courses belonging to the Communication Management programme at AP University College Antwerp, AP University College Antwerp and the ISFSC institute will issue a joint dual language diploma. All examination (disciplinary) decisions made by ISFSC regarding the study path concerned are recognised by AP University College Antwerp. Consequently, examination grades and credit certificates issued by ISFSC are recognised by AP University College Antwerp.

Crime & Justice Police

Students enrolled in the Business Management - Paralegal Studies programme who choose the Crime & Justice Police learning path, take the following courses at the police academy's campus Vesta location: 'Identity', 'Violence Management and Detection' and 'Deontology and police'.

When taking these courses, students are subject to the disciplinary regulations of campus Vesta (https://www.campusvesta.be/content/dam/campusvesta/reglementen/Gedragsregels_tg_tcm7-146786.pdf). For these courses, students take examinations on campus Vesta.

In terms of examination fraud and examination discipline, students are subject to AP University College Antwerp's education and examination regulations.

Students are required to wear a uniform during the 'Violence Management and Detection' course on campus Vesta. Both the uniform and course materials can be rented from campus Vesta.

If the student wants to submit an internal appeal against an examination (disciplinary) decision, they are required to follow AP University College Antwerp's internal appeal procedure.

No more than 24 students can enrol for this learning path. If more than 24 students apply, a selection procedure will take place and students will be expected to submit a letter of motivation. The selection committee will also take the overall grades obtained during the previous academic years into account.

Crime & Justice Academic

Students enrolled in the Business Management - Paralegal Studies programme who choose the Crime & Justice Academic learning path take courses at the Vrije Universiteit Brussel: they either choose 18 credits from the bridging programme to the Master of Law, or 12 credits from the shortened bachelor programme in Criminology. For these courses, students take examinations at the Vrije Universiteit Brussel.

Taking courses at a Flemish institution for higher education other than AP University College Antwerp:

In terms of the teaching and examination activities involved, students are subject to the education and examination regulations of the institution concerned, unless otherwise determined above.

Right of consultation: if the student wants to consult his examinations, he needs to make arrangements with the person responsible for the course in accordance with the education and examination regulations of the institution concerned.

If the student wants to submit an internal appeal against an examination (disciplinary) decision regarding the course in question, he is required to follow the internal appeal procedure of the institution concerned.

§2 If students submit a request to substitute certain courses in their study path with others from a programme at **an institution abroad**, the admissions committee will consider the additional criteria below when evaluating the request:

- a) During their programme, the student has already accumulated credits, used tolerance credits or been granted exemptions for at least 60 credits in total.
- b) The student includes courses from the programme curriculum from the other institution in their enrolment agreement for a certain minimum number of credits. The additions for each department

to the Education and Examination Regulations describe the minimum number of credits students need to take up.

The additions for each department to the Education and Examination Regulations may describe additional conditions.

If approved, the student may attend their proposed substitute courses elsewhere and take an examination for them. In this case, the admissions committee must also indicate how the examination results for the substitute courses will be included in the diploma (academic recognition). Unless the admissions committee decides otherwise, the number of credits for the substitute course corresponds to the number of credits for the substituted course.

The examination grades achieved for courses in other programmes at students' own institutions or at other institutions in Belgium or abroad will be announced in the publication of the final examination grades through the individual report in iBaMaFlex in accordance with [art. 17.2](#):

- a) A student whose examination results are not communicated in time will get 0 out of 20 for the course concerned.
 - If this happens during the first examination period, students will be referred to the second examination period where late examination results from the first examination period are processed.
 - If this happens during the second examination period, students will be referred to the next academic year.
- b) If there is no second examination period for a course in the other programme/at the other education institution, and students do not pass the course in the first examination period, they must follow the substitute course(s) and take examinations for the substitute course(s) at their own institution the next academic year. Details in relation to this will be included in the diploma supplement in an appropriate manner.
- c) If students do not pass in the second examination period, they must follow and take examinations for the substitute course(s) at their own institution the next academic year.

Additions for the Department of Management and Communication

Students going on Erasmus exchange must comply with the following minimum requirements:

- Students enrolled in the Bachelor of Hotel Management must have passed, used tolerance credits and/or been granted exemptions for all courses belonging to the bachelor programme's first programme section. Moreover, the Erasmus exchange can only serve as a substitution for courses belonging to module 3 and 4 of the second programme section.
- Students enrolled in the Bachelor of Communication Management must have passed, used tolerance credits and/or been granted exemptions for all courses belonging to the bachelor programme's first and second programme sections.
- Students enrolled in the Bachelor of Journalism must have passed, used tolerance credits and/or been granted exemptions for all courses belonging to the bachelor programme's first and second programme sections.
- Students enrolled in the Bachelor of Office Management must have passed, used tolerance credits and/or been granted exemptions for all courses belonging to the bachelor programme's first and second programme sections.
- Students enrolled in the Bachelor of Business Management (including Paralegal Studies) must have passed, used tolerance credits and/or been granted exemptions for all courses belonging to the bachelor programme's first and second programme sections.

Learning Agreement

Students entering into a Learning Agreement always do so for 30 credits (or less, if they have been granted exemptions or already obtained certain credits, though a minimum of 20 credits is required). When entering Learning Agreements that surpass the total number of credits needed to graduate, the student cannot enrol for more than 5 extra credits, unless the admissions committee decides otherwise. The exact procedure can be obtained by contacting the internationalisation coordinator. Provided that he has the approval of both AP University College Antwerp and the guest institution, the student can remove courses from the Learning Agreement up until 5 weeks after he has started studying at the guest institution. Any and all requests to change the Learning Agreement should be filed via an e-mail addressed to the programme's internationalisation coordinator. AP University College Antwerp does not recognise any courses that have not been mentioned in the Learning Agreement.

Second examination opportunities

Students that have not passed certain courses during their exchange abroad, can retake the courses concerned according to the guest institution's rules and regulations and in consultation with the programme's internationalisation coordinator.

§3 If a student has obtained permission to substitute courses in their study path with others from a programme at an institution abroad, they must establish together with the authorised person of the department which courses in their programme they will substitute and record this in their enrolment agreement before they leave. Both of them must sign this agreement before the student leaves for their guest institution.

A learning agreement is an agreement between a student, the University College Board and the guest institution abroad stipulating which courses at their own institution the student will substitute with courses from their guest institution's programme curriculum and how many ECTS credits they will obtain. Learning agreements must be in order and signed by all parties concerned before the student starts studying at their guest institution.

If it is found that the learning agreement must be changed after the student has arrived, these changes must be finalised and approved by the three parties within five weeks after the start of the student's studies or internship abroad.

4 Language regulations

Art. 4.1 Teaching language

§1 Initial associate degrees, bachelor and master programmes in Dutch

Classes of the initial associate degrees, bachelor and master programmes at the AP University College Antwerp are taught in Dutch.

The Dean of department may decide to deviate from this rule and offer students the chance or allow them to follow courses in a different language, within Dutch-language programmes. This may be the case for:

- a) foreign language courses which are taught in the language concerned;
- b) courses taught by foreign guest lecturers;
- c) courses taught in a foreign language that students attend at a different institution for higher education;
- d) courses for which the Dean of department has demonstrated in detail that teaching them in a different language makes the programme more useful and will provide students and the

associated professional field with added value; in this case, the university college must ensure that lecturers have mastered the teaching language to an adequate level;

The Dean of department provides the Principal at the latest on the 1st of September with a detailed overview of the courses above-mentioned in b) and d) that will be taught in a language other than Dutch the next academic year.

The teaching language is indicated in the course's ECTS sheet.

Within a Dutch-language programme, students have the right to take the examination for a course with a different teaching language than Dutch in Dutch, provided that no equivalent course in Dutch is offered in the study programme concerned. However, this does not apply to examinations of foreign language courses and to courses students attend at a different institution for higher education.

Students can make use of this right by submitting a request to the head of programme, at least 10 working days before the first day of the examination series concerned.

For examinations organised outside of an examination series, students must file an application with the head of programme at least 10 working days before the examination day.

§2 Initial bachelor or master programmes in a foreign language

The AP University College Antwerp can offer initial bachelor and master programmes in a foreign language when these programmes are specifically prepared for foreign students or when the added value for the students and the professional field and the functionality for the programme can be properly proved. The university college can only offer an initial bachelor or master programme in a foreign language if an equivalent programme in Dutch is offered in the Flemish Community, unless the university college is granted an exemption from this equivalence condition.

The teaching language is indicated in the course's ECTS sheet.

§3 Continuation courses

The AP University College Antwerp is free to determine the teaching language for the advanced bachelor programmes, the advanced master programmes, postgraduate programmes, and the educational and other study activities organised as part of permanent education for extra training.

The teaching language is indicated in the course's ECTS sheet.

Art. 4.2 Language support measures

The university college provides the opportunity for students who follow an initial associate degree, bachelor or master programme with courses in a foreign language or an initial bachelor or master programme in a foreign language, to test their skills in the language concerned.

The university college provides language support measures in the programme curriculum of initial associate degree, bachelor or master programmes with courses in a foreign language and in the programme curriculum of initial bachelor or master programmes in a foreign language. Such measures may include:

- Foreign language courses as part of a package of mandatory courses or as a mandatory optional subject;
- Language support measures integrated in courses taught in a foreign language. These measures involve active support for students and are therefore easily recognisable within the course. To avoid a heavier study load, courses may for example be provided with

further explanations in Dutch, professional vocabulary lists may be provided, students may make use of a dictionary or literature in a foreign language, etc.

Art. 4.3 Language requirements for enrolment

The AP University College Antwerp can determine language requirements for enrolment in a programme in Dutch or in English. The language requirements for enrolment set by the AP University College Antwerp can be found in [art. 7.6](#).

5 Structure of the academic year

Art. 5.1 Division into teaching periods

The University College Board determines the teaching periods for each programme on the recommendation of the department, opting for a system by year, semesters or modules. The University College Board must make changes to the existing structure before the 1st of March prior to the start of the academic year concerned.

Art. 5.2 Academic calendar

The academic year begins on Monday, the 21st of September 2020.

Every year, the University College Board fixes the students' academic calendar with the following periods:

1. days for teaching activities;
2. the autumn, Christmas, spring, Easter and summer holidays;
3. other statutory holidays;
4. periods reserved for examination series and examination periods;
5. periods reserved for study leave, if applicable;
6. the latest dates for withdrawal with refunded study credit if students finish their programme early;
7. the latest dates for enrolment;
8. the latest date for dropping credits with reimbursement of tuition fees and study-related cost contributions.

Every year, the University College Board attaches the academic calendar, including the calendar for each department, as an appendix to the Education and Examination Regulations. The University College Board may change the beginning and end dates of the academic year on motivated grounds and with a well-described scope.

Art. 5.3 Information sessions

Each department offers information sessions for its first-time students during the month of September. As part of these sessions, the departments provide new students with information about the programme they have chosen and all its facets.

6 Admissions committee

Art. 6.1 Creation

The Dean of each department forms one or more admissions committees for each department.

Art. 6.2 Composition and deliberation

Each admissions committee consists of the following voting members:

- the Dean of department, or the person appointed as such by the Dean of department, is chairperson of the admissions committee;
- at least two members of the teaching staff, one of whom belongs to the programme candidates are applying for.

The admissions committee(s) may only validly deliberate if a simple majority of voting members is present. All decisions are preferably taken by consensus. If no consensus can be reached amongst the voting members, the chairperson must proceed to a vote. Decisions are taken by simple majority. The chairperson has a casting vote in case of a tie.

The student counsellor, the study path advisor and/or ombudsperson may attend the deliberations of the admissions committee as non-voting members upon their own request, upon the chairperson's request or upon the student's request.

The secretary of the admissions committee, appointed by the Dean of department, is also a non-voting member.

The additions for each department to the Education and Examination Regulations must contain the composition of admissions committee(s) for each department.

The admissions committee's chairperson signs the decision, that will be kept in the student's file. If this decision involves a refusal of the student's application or request, the decision will be motivated. If an ombudsperson explicitly requests this, the ombudsperson's comments concerning certain complaints and decisions are added to the student's file.

Additions for the Department of Management and Communication

The Department of Management and Communication has a separate admissions committee for each of its programmes. Each admissions committee consists of the following voting members:

- the Dean of department;
- the head of programme of the programme concerned;
- the head of programme of one of the other programmes within the Department of Management and Communication.

The head of the administrative department who acts as the admissions committee's secretary.

Art. 6.3 Authorisations

The admissions committees are authorised to make the following decisions:

- a) grant permission to enrol to candidate-students holding a diploma or certificate from a country outside the European Union that gives access to university education in that country, but for which a Belgian act, a Flemish Decree, a European guideline or international agreement are lacking concerning the equivalence of the diploma or certificate to a Flemish one;
- b) grant permission to enrol in a specific associate degree to candidate-students who do not meet the language requirements as described in [art. 7.6](#);
- c) grant permission to enrol to candidate-students who have not fulfilled/completed:
 - the additional conditions from the department;
 - the preparatory programme;
 - the bridging programme;imposed for admission to a programme;
- d) grant permission to enrol to students without an academic bachelor's diploma at the moment they wish to enrol in a master programme at the School of Arts;

- e) process applications for enrolment after the deadlines for enrolment ([art. 10.1](#));
- f) process applications for changes to the content of enrolment agreements ([art. 11.6](#));
- g) process applications for changes to contract types ([art. 11.5](#));
- h) process applications to follow courses at another institution for higher education in Belgium or abroad ([art. 3.5](#));
- i) process applications for individual study paths from newly enrolling students and process applications for individual study paths in case of enrolment under a diploma contract deviating from the rules specified in [art. 11.3](#);
- j) process applications for exemptions ([art. 10.4](#) up to and including [art. 10.6](#));
- k) impose measures for study progress monitoring, as described in [art. 13.1](#);
- l) process applications for individual adjustments ([art. 10.7](#)).

7 Admission requirements

Art. 7.1 Admission requirements for associate degrees (of Education)

7.1.1 General admission requirements for associate degrees (of Education)

§1 To be admitted as a student to a higher vocational education level 5 programme, the candidate-student must have completed compulsory education.

In addition, the candidate-student must have one of the following study certificates:

- a study certificate of the second year of the third stage of secondary education, that has been held for at least three years;
- a secondary education diploma;
- a certificate of a social promotion secondary education programme with a minimum of 900 teaching periods;
- a certificate of a secondary adult education programme with a minimum of 900 teaching periods;
- a certificate of higher vocational education level 5;
- a diploma of higher social promotion education;
- a diploma of higher vocational education level 5;
- a higher education diploma short cycle with complete curriculum;
- a bachelor's or master's diploma;
- any study certificate recognised as equivalent to one of the abovementioned diplomas, pursuant to any legal norm, European guideline or any other international agreement. A non-exhaustive list of such study certificates can be consulted on www.ap.be/toelatingsvoorwaarden.

If there is no such recognition, the admissions committee may give candidate-students permission to enrol for a higher vocational education level 5 programme if they have obtained a diploma or certificate in a country outside the European Union that gives access to higher education in that country.

In this case, candidate-students must file a written application with the admissions committee ([art. 6.1](#) until [art. 6.3](#) inclusive). Candidate-students must file the application with the departmental secretariat at the latest on 1 September, prior to the academic year for which they wish to enrol.

The application must contain the following documents:

- a copy of the diploma or certificate concerned; if it was obtained outside the EU, it must be certified;

- a declaration from the embassy or consulate of the candidate's country stating that with this diploma or certificate, they are admitted to higher education in the country where they obtained it;
- a certified Dutch translation issued by a sworn translator of the diploma or certificate, unless it is originally written in English, French, or German.

The submitted file will be examined by the admissions committee. Candidate-students will be notified of the decision in writing.

§2 In addition, in order to be admitted to the associate degree of Education: Secondary Education, the candidate-student must be able to prove sufficient useful experience in the technical or practical educational subject of the associate degree of Education: Secondary Education for which the candidate-student wants to acquire a teaching qualification, in particular:

- a) 5 years of professional experience in the educational subject concerned, or
- b) 3 years of professional experience in the educational subject concerned if the candidate-student has a study certificate as mentioned in [7.1.1](#) or a professional certificate from the public employment service of Flanders (VDAB) in the domain of the educational subject.

He must provide such proof according to the procedure described on www.ap.be/graduaat/secundair-onderwijs.

Pursuant to the decision of the Flemish Government concerning the admission to and organisation of the associate degree of Education: Secondary Education made on the 17th of May 2019, candidate-students may appeal any decision constituting a refusal to grant admission to the associate degree of Education: Secondary Education on grounds of insufficient useful professional experience.

The candidate-student must initiate the internal appeal procedure by submitting a registered letter to the Principal within a period of 7 calendar days, starting on the day after the written notification of the decision to the candidate-student. The candidate-student adds any supporting evidence he deems necessary.

The request is only admissible if it fulfils the following formal requirements:

- a) it has been sent by registered letter to the Principal within the aforementioned period;
- b) it is signed by the candidate-student or their counsellor;
- c) it contains at least the name and address of the candidate-student, the date, the disputed decision and an actual description and justification of the objections invoked.

The Principal will take a decision within 14 calendar days, starting on the day after the one on which the appeal is received. The Principal will notify the candidate-student of the decision by registered letter.

7.1.2 Deviant admission requirements for associate degrees (of Education)

§1 Deviant admission requirements for associate degrees (of Education)

Candidate-students who do not meet the general admission requirements for level 5 higher vocational education as described in §1 of [art. 7.1 point 7.1.1](#) may be admitted by the University College Board for the following reasons:

1. humanitarian reasons;
2. medical, psychological or social reasons;
3. the general level of the student, tested with an entrance examination organised by the University College Board.

§2 Content of the admission test

The admission test uses an entrance examination to test the knowledge and skills that are generally acquired in the programmes leading to the study certificates described in [art. 7.1 point 7.1.1](#).

§3 Additional criterion for participating in the admission test

Candidate-students can only apply for an admission test, if they have completed compulsory education.

§4 Nature of the admission test

- The admission test grants general permission to enrol in any associate degree and is not programme-specific.
- The entrance examination is used to check whether the candidate-student has the knowledge and skills required to start an associate degree. The admission test does not test the learning outcomes of secondary education.

§5 Organisation of the admission test

- The admission test is organised at the Flemish level.
- The period in which the admission test can be taken starts on the 15th of May and ends on the 15th of February, and is linked to the official registration periods. The admission test is organised no later than the fifth day after the end of the registration period.
- The admission test is linked to the official registration periods for a specific academic year. Candidate-students can participate only once in the admission test to enrol for an associate degree for the academic year concerned. If the candidate-student does not pass the admission test for the academic year concerned, he can only retake the admission test with a view to enrolling in a subsequent academic year. If it is discovered that a candidate-student has taken the entrance examination twice to enrol for the same academic year, the second attempt will be considered invalid.
- The University College Board cannot refuse to organise an admission test requested by the candidate-student when the candidate-student concerned complies with all criteria for participation in the admission test.
- Participation in the admission test is free of charge. No costs can be charged.
- Candidate-students who wish to participate in the entrance examination register their participation in a timely manner via www.toelatingsonderzoek.be.

§6 Admission test proceedings

- The University College Board monitors the quality during the process of determining the final results of the admission test.
- The University College Board draws up an assessment based on the results of the entrance examination in the form of a written report, which is included in the candidate-student's file.
- The motivated decision based on this assessment is communicated in writing to the candidate-student no later than seven working days after the day on which the candidate-student has participated in the admission test.
- Candidate-students who pass the admission test receive an official certificate of admission to any associate degree.
- If any irregularities are detected during the admission test procedure, the Head of Student administration will be notified. This can result in the candidate-student failing the entrance examination.

§7 Validity of the admission certificate

- The certificate granting admission to an associate degree is valid for all institutions for higher education in Flanders.
- The result of the admission test remains valid indefinitely. After five years a refresher examination might be imposed.
- Certificates granting admission to an associate degree – issued from the 2018-2019 academic year onwards – are valid on a Flemish level. Certificates granting admission to the bachelor programmes – issued from the 2015-2016 academic year onwards – also grant admission to an associate degree.

§8 Additional admission requirement for the associate degree of Education: Secondary Education

In addition, in order to be admitted to the associate degree of Education: Secondary Education, the candidate-student must be able to prove sufficient useful experience in the technical or practical educational subject of associate degree of Education: Secondary Education for which the candidate-student wants to acquire a teaching qualification, in particular:

- a) 5 years of professional experience in the educational subject concerned, or
- b) 3 years of professional experience in the educational subject concerned if the candidate-student has a study certificate as mentioned in [7.1.1](#) or a professional certificate from the public employment service of Flanders (VDAB) in the domain of the educational subject.

He must provide such proof according to the procedure described on www.ap.be/graduaat/secundair-onderwijs.

Pursuant to the decision of the Flemish Government concerning the admission to and organisation of the associate degree of Education: Secondary Education made on the 17th of May 2019, candidate-students may appeal any decision constituting a refusal to grant admission to the associate degree of Education: Secondary Education on grounds of insufficient useful professional experience. The manner in which the candidate-student must initiate the internal appeal procedure is described in §2 of [7.1.1](#) General admission requirements for associate degrees (of Education).

Art. 7.2 Admission requirements for bachelor programmes

7.2.1 General admission requirements for bachelor programmes

§1 The general admission requirement to enrol in a bachelor programme is that the candidate-student must hold one of the following:

- a) a secondary education diploma from the Flemish Community;
- b) a higher education diploma short cycle with complete curriculum;
- c) a diploma from social promotion higher education from the Flemish Community, except certificates of Pedagogical Aptitude;
- d) a Higher Vocational Education diploma or certificate from the Flemish Community;
- e) any study certificate recognised as equivalent to one of the abovementioned diplomas, pursuant to any legal norm, European guideline or any other international agreement. A non-exhaustive list of eligible Belgian and foreign study certificates can be consulted on www.ap.be/toelatingsvoorwaarden.

If there is no recognition as described in item e), the admissions committee may give candidate-students permission to enrol for a bachelor programme if they have obtained a diploma or certificate in a country outside the European Union that gives access to a bachelor's programme in that country,

comparable to a Flemish bachelor programme and on the condition that the diploma or certificate in question passes the authenticity check. In this case, candidate-students must file an application with the admissions committee ([art. 6.1](#) until [art. 6.3](#) inclusive). Candidate-students must file the application with the departmental secretariat at the latest on 1 September, prior to the academic year for which they wish to enrol.

The application must contain the following documents:

- a) a copy of the diploma concerned; if it was obtained outside the EU, it must be certified;
- b) a certified Dutch translation issued by a sworn translator, unless originally in English, French, or German;
- c) if the diploma of higher education was obtained outside of the European Union: a declaration from the embassy or consulate of the candidate's country stating that with this diploma, they are admitted to a bachelor programme in the country where they obtained the diploma, unless the diploma itself contains such declaration.

The submitted file will be examined by the admissions committee. Candidate-students will be notified of the decision in writing.

§2 In case of first enrolment for the bachelor programmes of Education: Pre-primary Education, Primary Education, and Secondary Education, candidate-students must present a proof of participation to the mandatory, not-binding entrance examination.

Candidate-students take the entrance examination free of charge via www.onderwijskiezer.be.

7.2.2 Deviant admission requirements for bachelor programmes

Pursuant to art. II.179 of the Flemish Higher Education Code of the 20th of December 2013, AP University College Antwerp applies the procedure and regulations for deviant admission requirements of the Antwerp University Association (www.auha.be/pAT).

7.2.3. Admission requirements for shortened bachelor programme curricula

The additions for each department to the Education and Examination Regulations describe the admission requirements for the shortened programmes set up within the bachelor programmes.

Additions for the Department of Management and Communication

Bachelor of Business Management - Paralegal Studies: shortened programme

- Diploma of the higher vocational education level 5 programme in Paralegal Studies

Bachelor of Business Management - Marketing: shortened programme

- Diploma of the higher vocational education level 5 programme in Marketing
- Bachelor's diploma in Communication Management

Bachelor of Business Management - Accountancy - Taxation: shortened programme

- Diploma of the higher vocational education level 5 programme in Accountancy

Bachelor of Business Management - Finance and Insurance: shortened programme

- Diploma of the higher vocational education level 5 programme in Insurance

Bachelor of Communication Management (different programme depending on the student's prior education): shortened programme

- Bachelor's diploma in Marketing

- Bachelor's diploma in Communication Management
- Bachelor's diploma in Graphical and Digital Media
- Bachelor's diploma in Journalism
- Bachelor's diploma in the domain of Business Management (except for Information Technology)
- Diploma of the higher vocational education level 5 programme in Business Communication

Bachelor of Journalism: shortened programme

- Bachelor's diploma in Communication Management

Bachelor of Hotel Management: shortened programme

Diploma of the higher vocational education level 5 programme in Hotel and Catering Management

Art. 7.3 Admission requirements for advanced bachelor programmes

The additions for each department to the Education and Examination Regulations describe which bachelor programme, whether or not with additional conditions, entitles the candidate-student to admission to an advanced bachelor programme.

Additions for the Department of Management and Communication

Not applicable for the Department of Management and Communication.

Art. 7.4 Admission requirements for master programmes

The departments of the AP University College Antwerp do not offer master programmes.

Art. 7.5 Admission requirements for postgraduate programmes

The additions for each department to the Education and Examination Regulations determine the admission requirements for each postgraduate programme.

Additions for the Department of Management and Communication

People who have obtained a diploma of a bachelor's or master's programme in which they acquired skills related to marketing communication, can enrol in and obtain a certificate for the Content Marketing or Content Marketing - Extended postgraduate programmes.

People who have obtained a diploma of a bachelor's or master's programme in which they acquired skills related to marketing communication, can enrol in and obtain a certificate for the Immersive Storytelling in Virtual Reality postgraduate programme.

Art. 7.6 Language requirements

In case of first enrolment, under whichever contract type, candidate-students must prove for all programmes they have sufficient knowledge of the Dutch language:

- by submitting a certificate of at least one successfully completed year in Dutch-language secondary education;
- by submitting a pass certificate in a programme or in one or more courses in Dutch-language higher education, with a total study load of at least 60 credits, or
- by submitting a pass certificate for the Interuniversity Dutch Language Test for Foreign Language Speakers ('Interuniversitaire Taaltest Nederlands voor Anderstaligen – ITNA') or for the Dutch state examination NT2 II, or a different certificate from a centre for adult education or a recognised language centre.

The Interuniversity Dutch Language Test for Foreign Language Speakers was developed by the language centres of four Flemish universities. The language test is conducted by Linguapolis, among others: <https://www.uantwerpen.be/en/centres/linguapolis/>.

The Dutch language level required is determined in accordance with the Common European Framework of Reference (CEFR) and is level B2 for all programmes. In exceptional cases the admissions committee can decide in a motivated manner, on the basis of a written motivated request from a candidate-student who does not meet this required level B2, to admit this candidate-student to a specific associate degree.

Art. 7.7 External students

External students may take part in teaching activities and examinations without having enrolled at AP University College Antwerp, provided there is a written agreement between AP University College Antwerp and the institution where the student has enrolled, or in accordance with any exchange project stipulations. External students have the same rights and duties as any student enrolled at AP University College Antwerp.

Art. 7.8 Students from the last year of secondary education

During the year they can get their upper secondary diploma, secondary school students may enrol with a credit contract for courses with an overall study load of ten credits. However, for this type of enrolment a written permission from the admissions committee, from the secondary educational School Board and, if the student is a minor, from his parents is necessary.

8 Study credit

Art. 8.1 Study credit

§1 Since the 2008-2009 academic year, all students receive a one-off individual study credit of 140 credits when they enrol. Study credit can be used:

- in initial bachelor and master programmes included in the Flemish Higher Education Register, for enrolments with a diploma contract;
- for enrolments for one or more courses with a credit contract.

Study credit cannot be used in case of:

- an enrolment with an examination contract;
- an enrolment with a diploma contract for:
 - an associate degree;
 - a bachelor programme of Education if the student has already obtained a bachelor's diploma;
 - an advanced bachelor programme;
 - a bridging or preparatory programme;
 - a postgraduate programme;
 - an Educational master programme if the student has already obtained a master's diploma;
- for obtaining a certificate of aptitude or exemptions.

§2 Each academic year students enrol, the number of credits they enrol for (number of credits taken up) is deducted from the total balance of their individual study credit. The number of credits the student acquires for the concerned academic year is then added to their individual study credit.

§3 The number of acquired credits is determined based on the number of credits for which the student has obtained a credit certificate. The first 60 credits acquired by a student with a diploma contract are doubled as a one-off.

§4 A student's number of credits taken up or acquired is calculated over one academic year. To do this, AP University College Antwerp applies a latest date for each course.

Per teaching period the next latest date applies:

	Teaching period 1	Teaching period 2	Teaching period 3	Teaching period 4
Year	15.10.2020			
Semester	15.10.2020	15.03.2021		
4 module system MC	05.10.2020	07.12.2020	01.03.2021	10.05.2021

These dates are included in the ECTS sheet for each course.

§5 Without prejudice to the stipulations in [art. 11.5](#) and [art. 11.6](#), changes of or in diploma contracts resulting in consequences for the number of credits taken up, are only possible until the latest dates as indicated in §4.

§6 Without prejudice to the stipulations in [art. 12.1](#), students can only drop a number of credits taken up until the latest dates as indicated in §4 if they end their programme early. Study credit cannot be refunded to students who drop credits after these dates.

§7 The number of credits taken up does not change for students with a credit contract who drop certain courses.

§8 In order to calculate students' individual study credit at the start of the 2020-2021 academic year, the number of credits taken up and the numbers of credits acquired for the 2019-2020 academic year are taken into consideration. Changes to the number of credits taken up can be included in students' individual study credit until the dates specified in §4.

§9 Without prejudice to the stipulations in §5, for generation students who change programmes in the course of one academic year:

- the number of credits taken up is added to their individual study credit again if they change programmes before the 1st of December of that academic year;
- half of the number of credits taken up is rounded up to the first whole number and added to their individual study credit again if they change programmes between the 1st of December and 15th of March of that academic year;
- the number of credits taken up is deducted from their study credit if they change programmes after the 15th of March of that academic year.

§10 Students may enrol for courses with a diploma or credit contract for a maximum of their total study credit. AP University College Antwerp refuses to enrol students whose study credit is less than or equal to 0.

Study credit is checked upon registration. If, after submission of the courses to the Higher Education Database (i.e. when the concerned student falls under the definition of 'enrolled student' in accordance with [art. 10.1](#)), the study credit turns out to be insufficient, the admissions committee will reduce the number of credits taken up to the available balance. If it emerges that the study credit is totally insufficient, AP University College Antwerp will immediately cancel the registration.

Notwithstanding §10 paragraphs 1 and 2, students who have been enrolled at the AP University College Antwerp for the past two academic years without interruption, and who need to take up a maximum of 45 credits to obtain the diploma of the programme within one academic year, are admitted to enrol for one more academic year for the courses for which they have insufficient study credit.

9 Tuition costs

Art. 9.1 Tuition costs

The University College Board establishes applicable tuition fees for the next academic year before the 1st of December and adjusts them to the evolution of the health index.

Each year before the 1st of June, the University College Board establishes for the next academic year the contribution for the study-related costs, the compensation for services provided, for participation in the fashion show, for participation in the artistic entrance exam and the contribution for aptitude assessment.

The content description and the nominal amount of the tuition fees, the fee for the study-related costs, the fees for services provided, for participation in the fashion show, for participation in the artistic entrance exam and the contribution for the aptitude assessment are included in the regulations concerning Tuition fees, study costs and various expenses that are published on the AP University College Antwerp website, www.ap.be.

Other costs such as costs for course material, books, study trips, external seminars, external projects and study materials that need to be purchased individually are not included in the study-related costs and will be communicated to the student in a timely manner and individually settled during the academic year.

10 Enrolment

Art. 10.1 Enrolment and deadline for enrolment

Enrolling for a programme in the academic year 2020-2021 can be done until the 15th of October 2020 at the latest. Enrolment limited to courses organised in the second semester can be done until the 15th of March 2021 at the latest, provided that the enrolment meets the rules for sequencing of courses. Notwithstanding this rule, for the programmes following a module system that belong to the Department Management & Communication, enrolment only for courses organised in module 3 and/or 4 can be done until the 1st of March 2021 at the latest, provided that the enrolment meets the rules for sequencing of courses.

Students wishing to enrol after the deadline for enrolment can only do so under exceptional circumstances and require permission from the admissions committee based on a motivated request from the candidate-student. The admissions committee decides whether or not late enrolments are allowed based on their feasibility for the student concerned and for the programme in terms of organisation. The admissions committee may also decide that, upon enrolment, one or more courses can no longer be included in the student's course package. If the admissions committee applies particular rules for these applications, the specific rules are mentioned in the additions for each department to the Education and Examination Regulations.

Students can enrol on condition that they fulfil all admission and language requirements in accordance with applicable legislation and other rules and regulations. Registration is connected to one particular academic year. Students must follow the departmental instructions for enrolling.

Any registrations by students who do not fulfil applicable admission and language requirements are null and void.

Students can enrol in:

- model paths;
- individual paths.

Students who have obtained a credit certificate for a course in a particular programme and/or main subject or have accepted the tolerable fail mark in their tolerance file (cf. [art. 18.1](#) until [art. 18.3](#) inclusive) cannot enrol for the same course a second time.

Students have enrolled when:

- a) they fulfil admission and language requirements in accordance with legislation and other applicable rules and regulations;
- b) they have opted for a diploma contract, credit contract or examination contract; students may only enrol for one and the same course with one contract type;
- c) they have signed an enrolment agreement and paid their tuition fees by the aforementioned deadline for enrolment at the latest, or; for enrolment after the aforementioned deadline for enrolment, within 14 calendar days after the admissions committee's decision.

Only after payment and signature are the details of the courses in the enrolment agreement electronically submitted to the Higher Education Database and the student badge issued.

Art. 10.2 Enrolment files

Enrolment files must at least contain:

- a) the student's signed enrolment agreement;
- b) ID details;
- c) a copy of the diploma that grants the student admission to the programmes they are enrolling in. If this is a diploma from a foreign country, the copy must be certified.

All documents relating to the application of special admission and language requirements and any regulations concerning foreign students must be added to this file.

Students must immediately notify the departmental secretariat if any of the information in the enrolment file changes in the course of the academic year.

Art. 10.3 Residence permits for foreign students

§1 Mandatory visa

Students requiring a visa must present a Belgian residence permit for at least the duration of the academic year. Students requiring a visa are enrolled on a provisional basis, in accordance with [article 10.1](#). Students requiring a visa must submit a valid residence permit for at least the duration of the academic year before the 1st of May 2021 to the departmental secretariat. This is an essential condition, meaning that only in this case will they remain enrolled. In all other cases, they will be dropped from the university college as of the 1st of May 2021.

§2 No mandatory visa, residence in Antwerp

All foreign students, incoming Erasmus students and other foreign students who must register and who wish to reside in the city of Antwerp, but have not yet registered with the city's service for Alien Affairs, must follow the procedure 'Loket buitenlandse studenten' (foreign students counter). In this case, students must present themselves at the departmental secretariat to start up this procedure before the 31st of October 2020 for full academic year registrations and before the 1st of March 2021 for second semester only registrations.

§3 No mandatory visa, residence outside Antwerp

All foreign students, incoming Erasmus students and other foreign students who must register and who do not wish to reside in the city of Antwerp, must register with the service for Alien Affairs of the municipality or city where they will reside.

Art. 10.4 Bases for exemptions

The admissions committee may grant exemptions for certain courses or course components based on one or more study certificates obtained elsewhere or a certificate of aptitude from a Flemish association.

Art. 10.5 Procedure for exemption applications

Students or candidate-students can appeal to the admissions committee to be exempted for courses or course components of the entire programme curriculum. Applications must be submitted in accordance with the procedure described on the website of the university college.

Students or candidate-students must submit their applications for exemptions for courses as early as possible and at the latest on the 15th of October 2020.

Students or candidate-students who enrol after the 15th of October 2020 must submit their application at the latest fourteen calendar days after the day they enrolled for the programme.

Applications must contain the following:

- for exemptions based on previously acquired qualifications:
 - a copy of the study certificate (diploma with diploma supplement, credit certificate, partial certificate or certificate) on the basis of which the student or candidate-student applies for exemption;
 - a report with the examination grades obtained;
 - a brief outline of the content, the intended competencies, and the number of credit points and/or teaching periods of the followed course on the basis of which the student or candidate-student applies for exemption;
 - study certificates in a language other than Dutch, French, English or German, must be accompanied by a Dutch translation by a translator certified in Belgium.
- for exemptions based on previously acquired competencies:
 - a copy of the certificate of aptitude issued by a Flemish association as recognition of previously acquired competencies, on the basis of which the student or candidate-student applies for exemption. The procedure for the recognition of previously acquired competencies of the Antwerp University Association can be consulted on the website of the association www.auha.be.

Art. 10.6 Decision procedure for granting exemptions

The admissions committee makes its decision on the basis of a comparison of students' previously obtained competencies with the competencies envisaged in the course concerned. If these coincide

sufficiently, the committee decides to grant an exemption for the entire course. The exemption's study load is equal to the number of credits connected to the course the exemption was granted for. If these competencies coincide only partially, the committee may grant an exemption for a course component. The study load of this component will then be expressed in whole credits and the committee will specify which course component it is granting an exemption for. In this case, the admissions committee may decide to give the student an assignment to substitute the course components that do not fall under the exemption.

The additions for each department to the Education and Examination Regulations may determine that in specific circumstances the admissions committee can also grant exemptions for other parts of a course.

If students obtain an exemption for a course component or another part of a course, they must still enrol for the entire course.

The admissions committee takes its decision at the latest on the 29th of October for applications submitted no later than the 15th of October. Applications submitted before the 15th of October concerning courses with examination in the examination series at the end of module 1, will be given priority if possible. For applications submitted after the 15th of October, the committee takes a decision at the latest 28 calendar days after receipt.

The student will be informed of the exemption granted through its inclusion in the enrolment agreement. The candidate-student or student who applies for exemption prior to enrolment and for whom an enrolment agreement has not yet been drawn up, will be notified in writing about the decision regarding the exemption granted. The motivated decision to reject a requested exemption will be notified to the candidate-student or student in writing.

Art. 10.7 Individual adjustments

§1 Certain students may seek individual adjustments. These individual adjustments may include compensating, dispensatory or supporting measures and can be granted due to special social or individual circumstances:

- a) due to functional limitations. A student with functional limitations is a student with long-term physical, mental or sensory limitations that may hinder them in the context of various impediments from partaking in higher education completely, effectively and on an equal footing with other students;
- b) due to a combination with family, work, the status of student-entrepreneur, recognised top sports and art at a high level;
- c) the admissions committee may also decide to consider motivated applications for reasons other than the ones above.

The admissions committee will consider whether to grant any individual adjustments that are applied for.

Individual adjustments are granted based on a connection between the special social or individual circumstances of the student on the one hand, and specific elements in the organisation of the programme (programmes) at the moment the student submits their application, on the other.

All individual adjustments are reasonable adjustments. An adjustment is considered reasonable if it does not cause disproportionate difficulty to the various parties involved (including the student, the university college, the department and the programme).

Students enrolled with an examination contract may only apply for individual adjustments in relation to examination taking.

§2 In order to obtain individual adjustments, students must make an appointment for an intake interview with the contact person for individual adjustments. The contact person's contact details are listed on <https://sintranet.ap.be/individuele-aanpassingen>. Applications are filed during or after this interview and must be motivated with the necessary evidence. If there is no such evidence, the application is considered invalid. Additional information on individual adjustments can be consulted on <https://www.ap.be/bijzondere-statuten>.

§3 For programmes following a module system, applications must be submitted as soon as possible and at the latest on the 15th of October. The chairperson of the admissions committee will notify the student about the decision at the latest on the 19th of November. Applications concerning individual adjustments for examinations in the examination series at the end of module 1 will be given priority if possible. For programmes following a semester system, applications must be submitted as soon as possible and at the latest on the 31st of October. In this case, the chairperson of the admissions committee will notify the student about the decision at the latest on the 30th of November.

Students or candidate-students who enrol after the aforementioned deadline must file their application for individual adjustments at the latest fourteen calendar days after the day they enrolled for the programme. In this case, the chairperson of the admissions committee will notify the student about the decision at the latest 28 calendar days after receipt of this application. In exceptional cases, the admissions committee can decide to consider motivated applications which have been filed late. In this case, the chairperson of the admissions committee will notify the student about the decision at the latest 28 calendar days after receipt of this application.

The decision will be communicated to the student by e-mail.

A decision of the admissions committee to refuse a requested adjustment can be motivated on grounds of the appraisal that the adjustment requested affects the possibility to acquire the domain-specific learning outcomes of the programme curriculum or to generally achieve other aims of the programme curriculum.

§4 Students who change programmes within AP University College Antwerp cannot transfer individual adjustments that were granted to them, but must submit a new application.

In accordance with [art. 11.6](#), students may, in the course of the academic year, submit a request to change the content of the individual adjustments that were granted to them. The application must be addressed to the contact person for individual adjustments. The contact person's contact details are listed on <https://sintranet.ap.be/individuele-aanpassingen>. Individual adjustments can only be changed once every academic year. In exceptional circumstances, the admissions committee may deviate from this rule if it motivates its decision.

Students must submit an application to the admissions committee if they have already been granted individual adjustments during the academic year before the one concerned, and they wish to continue using them. This means that students must submit an application every year, unless the admissions committee makes a motivated decision to grant any individual adjustments for a longer period, insofar as the student in question remains enrolled in the same programme without interruption for the entire duration of this period. In this case, the admissions committee determines the precise duration of this period.

Students enrolled for a higher vocational education level 5 programme or for a Specific Teacher Training (SLO) programme organised by a centre for adult education of the higher vocational education level 5 Artesis Plantijn - Antwerp Maritime Academy partnership in the 2018-2019 academic year, and who have been granted individual adjustments for a longer period than one academic year, can make further use of the adjustment(s) when continuing the programme at AP University College Antwerp. If, for organisational reasons, the content or organisation of the individual adjustments must be adjusted, the contact person for individual adjustments will make an appointment with the student to discuss this and the student will submit a new application.

§5 Pursuant to the Flemish Higher Education Code of the 20th of December 2013, students with functional limitations, as described in item a., may appeal any decision constituting a refusal to grant individual adjustments. The student must initiate the internal appeal procedure within a period of seven calendar days starting on the day after the written notification of the decision. Students must address their request to the Principal as chairperson of the internal appeal commission, and add any supporting evidence they deem necessary. Students must submit their request as an attachment to an e-mail that they send to intern.beroep@ap.be.

The request is only admissible if it fulfils the following formal requirements:

- a) it has been filed in writing within the aforementioned period via intern.beroep@ap.be;
- b) it is signed by the student or his counsellor;
- c) it contains at least the name and address of the student, the date, the disputed decision and an actual description and justification of the objections invoked.

The student will receive a receipt by e-mail.

The chairperson will convene the internal appeal commission, consisting of the following voting members:

- a) the Principal as chairperson of the appeal commission;
- b) the Director of Academic Affairs;
- c) the Head of Student Administration.

The secretary of the appeal commission is a non-voting member.

If the Principal, the Director of Academic Affairs, or the Head of Student Administration cannot be present due to force majeure, he will be replaced by AP University College Antwerp's general administrator or, if the latter or several of the said members are absent, by a Dean of department or School of Arts who is not involved in the disputed decision.

The admissions committee's chairperson will report to the appeal commission.

The criteria for assessing disproportionality follow article 2, §2 and §3 of the protocol of the 19th of July 2007 concerning the concept of reasonable adjustments in Belgium in accordance with the Act of the 25th of February 2003 for the tackling of discrimination and in amendment of the Act of the 15th of February 1993 concerning the creation of a Centre for Equal Opportunities and Opposition to Racism.

Appeal procedures lead to:

- a) a motivated rejection of the appeal based on its inadmissibility;
- b) a motivated decision confirming or reviewing the original decision.

If the appeal is declared admissible and well-founded, the commission will take a new decision in the place of the admissions committee.

The appeal commission's chairperson will notify the student about the decision by registered letter within a period of twenty calendar days, starting on the day after the day on which the internal appeal has been filed.

Art. 10.8 Flemish educational leave

Students enrolled for certain programmes under a diploma or credit contract can make use of the framework of Flemish educational leave. The programmes concerned are labour market-oriented programmes included in the programme database of Flemish study incentives of the Flemish government, or career-oriented programmes laid down in a personal development plan.

11 Enrolment agreements and changes after enrolling

Art. 11.1 Enrolment agreements

Enrolment agreements include:

- a) the type of contract the student has enrolled with (diploma, credit or examination contract);
- b) whether the student has enrolled for a model path or an individual one;
- c) the courses the student has enrolled in or is exempted for (the ECTS sheets for these courses are part of the enrolment agreement);
- d) the credits of the courses the student has enrolled in or is exempted for;
- e) the reference to the general Education and Examination Regulations, including the additions of each department, and the academic calendar, including latest dates, and to the Regulations tuition fees, study costs and various expenses on the website of the AP University College Antwerp;
- f) any imposed measures for study progress monitoring.

Enrolment agreements are drawn up in two copies, dated and signed on paper or digitally by the student and the authorised person of the department.

AP University College Antwerp offers the following contract types:

Diploma contract:

Under this contract, students may enrol in:

- one programme with a view to obtaining a diploma;
- a postgraduate programme with a view to obtaining a certificate;
- several programmes at once.

Credit contract:

Under this contract, students enrol in one or more courses organised at AP University College Antwerp and take examinations with a view to obtaining a credit certificate for each of these courses.

The authorised departmental body may decide that certain internships or bachelor or master projects are not suitable for credit contracts due to their particular nature, for instance because the course concerned either tests the intended competencies encountered in other courses in an integrated manner or tests the end competencies of the programme concerned. Non-eligibility for credit contracts is indicated in the course's ECTS sheet.

Examination contract:

Under this contract, students may only enrol to take examinations with a view to obtaining:

- a diploma for a programme;
- a credit certificate for one or more courses.

The authorised departmental body may decide that certain courses are not suitable for examination contracts due to their particular nature, for instance because the intended competencies can only be developed if the student actively participates in the teaching activities, receives a specific type of coaching, and/or participates in international activities, or because the intended competencies can only be tested by means of group assignments, process assessment and/or continuous assessment during contact hours. Non-eligibility for examination contracts is indicated in the course's ECTS sheet.

Students enrolled with an examination contract may not participate in the teaching activities of the courses involved, nor can they make use of supporting services, with the exception of the digital learning platform and E-campus. By enrolling, students only gain permission to take part in the examinations included in the ECTS sheet.

Art. 11.2 Conditions to enrol for courses in model paths

To enrol for a model path, students must have passed, been granted exemption for, or have used tolerance credits for all courses in any required previous programme sections.

Art. 11.3 Conditions to enrol for courses in individual paths

§1 Individual paths are study paths tailored to students. Possibilities for individual paths are assessed by the admissions committee, taking into account course sequencing, feasibility in terms of students themselves and imposed measures for study progress monitoring and depending on study organisation.

§2 Lecture and examination schedules are not individually adjusted to the individual paths.

§3 Study paths within a professional bachelor programme, an advanced bachelor programme and postgraduate programme containing a maximum of 60 credit points and complying with the published rules of course sequencing can be automatically enrolled for when students have enrolled for the same programme at AP University College Antwerp or its legal predecessors before, and a study efficiency of at least 30% was obtained in the previous academic year (which makes the enrolment ineligible for binding conditions, imposed by the admissions committee as specified in [art. 13.1](#) point 4°). In this case, students do not have to file an application with the admissions committee. For study paths within an associate degree, study paths of holders of an associate degree within the shortened programme of a bachelor programme, and study paths of holders of a bachelor's diploma (outside the study area Education) within the shorted programme of the bachelor of Education: Secondary Education, the same applies, with the exception of the condition that the student must have been enrolled for the same programme at AP University College Antwerp in a previous academic year.

All other individual paths must be put before the admissions committee for approval for all contract types. To do so, students must submit an application at the departmental secretariat as soon as possible and at the latest on the 15th of October. Students who have enrolled after the start of the academic year must submit their application at the latest fourteen calendar days after the day they enrolled.

§4 The admissions committee will notify the student of its decision at the latest on the 27th of October for applications submitted no later than the 15th of October and will invite him to sign an enrolment agreement. For applications submitted after the 15th of October, the committee will notify the student

in writing of its decision and invite him to sign the agreement at the latest twenty-eight calendar days after receipt of the application.

Art. 11.4 Conditions to enrol for courses and take examinations for students with examination and credit contracts

To enrol for courses and take examinations, students with examination and credit contracts must take into account course sequencing and whether or not this course is excluded from an examination contract or credit contract.

Art. 11.5 Changing the contract type

Students may apply to the chairperson of the admissions committee to change the contract they are enrolled with once the teaching period has ended and at the latest on the 15th of March. To do so, students must submit an application at the departmental secretariat.

The committee will take a decision at the latest twenty-eight calendar days after the application is filed.

The student will then be able to enrol at the start of the new academic year with a different contract type from the one they were previously enrolled with in the same programme. If the student at the start of the new academic year enrolls with a diploma contract when they were previously enrolled in the programme with a credit contract or examination contract, the credits they obtained under their credit or examination contract will be automatically validated for the diploma contract, in accordance with the credit certificate's validity period.

Art. 11.6 Changing the content of enrolment agreements

The content of enrolment agreements can only be changed once every academic year. In exceptional circumstances, the admissions committee may deviate from this rule if it motivates its decision.

1. For students with a diploma contract, changes may be related to:
 - the transition from a model path to an individual one;
 - the transition from a full-time model path to a part-time one and vice versa;
 - an application for an (additional) exemption;
 - an application for individual adjustments or changes to them;
 - changes to the content of their individual paths.

2. For students with an examination contract with a view to obtaining a diploma, changes may be related to:
 - an application for an (additional) exemption;
 - an application for individual adjustments or changes to them;
 - the courses they have included in their enrolment agreement.

3. For students with a credit or examination contract with a view to obtaining credit certificates, changes may be related to:
 - an application for individual adjustments or changes to them;
 - the courses they have included in their enrolment agreement.

Students enrolled in a bachelor programme must submit their application to change the content of their enrolment agreement at the latest on the specified latest date for the teaching period in which the course to which the change is related is scheduled.

Students enrolled in an associate degree, an advanced bachelor programme or a postgraduate programme must submit their application that relates, at least in part, to courses organised in the first semester no later than the 15th of October, and applications that relate only to courses organised in the second semester no later than the 15th of March. Applications submitted at a later time will not be considered.

Students must file their application with the departmental secretariat. The application is handled by the study path advisor under the responsibility of the head of programme if it relates to dropping a course or to the additional enrolment for a course, it concerns a study path of a maximum of 60 credits, and it meets the rules for sequencing described in the ECTS sheet and, where applicable, the imposed binding conditions for enrolment. In all other cases, the admissions committee will handle the application.

The rules specified in articles [10.5](#), [10.6](#), [10.7](#), [11.3](#) and [11.4](#) apply. Changes are only possible on condition of mutual agreement between the student and the study path advisor / the admissions committee.

The study path advisor / admissions committee will take a decision at the latest twenty-eight calendar days after receipt of the application.

If the study path advisor / admissions committee gives permission to remove a course, students will drop the course and their study credit will be refunded.

12 Withdrawal and dropping courses

Art. 12.1 Withdrawal due to ending the programme early

Students who wish to stop studying in the course of the academic year must first request an exit interview with their study path advisor. They then contact the departmental secretariat and confirm that they are withdrawing from the programme, not participating in the examinations, and have taken cognizance of any potential consequences affecting their study credit by signing a certificate of withdrawal. Upon withdrawal, the student hands in his student badge and all access and ID badges, keys (to his locker), and borrowed materials, if applicable.

Students who stop studying during the academic year may withdraw with a refund of their study credit up to the specified latest date for the teaching period in which the course the change is related to is scheduled.

If they withdraw later, their study credit will not be refunded.

For generation students who change programmes in the course of one academic year:

- a) the number of credits taken up will be added to their individual study credit again if they change programmes before the 1st of December of that academic year;
- b) half of the number of credits taken up, rounded up to the nearest whole number, will be added to their individual study credit again if they change programmes between the 1st of December and the 15th of March of that academic year;
- c) the number of credits taken up will be deducted from their study credit if they change programmes after the 15th of March of that academic year.

The number of credits taken up does not change for students with a credit contract who drop certain courses.

Students cannot drop courses all of whose (partial) examinations have already taken place and for which they have consequently obtained or could have obtained an examination grade. The examination committee establishes the final examination grades for these courses at the end of each teaching period for students who have stopped their programme during that teaching period. If their grade is at least 10 out of 20, they will receive a credit certificate for the courses.

The regulations concerning Tuition fees, study costs and various expenses describe possible refunds in case students withdraw. These regulations can be consulted on <https://www.ap.be/en/regulations>.

Students withdrawing from an entire programme relinquish their right to any remaining resits.

13 Measures for study progress monitoring

Art. 13.1 Measures for study progress monitoring

The admissions committee may take the following measures for study progress monitoring:

1° If a student did not obtain at least 60% of the credits he took up at AP University College Antwerp in a previous academic year, the admissions committee will impose binding conditions for enrolling again for the same programme. The admissions committee may only deviate from this rule for explicit reasons.

If a student did not obtain at least 60% of the credits he took up in a previous academic year within the same programme at another institution or within a programme other than that for which he wishes to enrol, the admissions committee may impose binding conditions for enrolling.

The decision regarding the imposed binding conditions for enrolment will be notified to the student by the inclusion of the binding conditions in the enrolment agreement.

Binding conditions do not include evaluation and/or deliberation criteria stricter than the rules generally applicable in the institution.

The student's study progress can, however, be made dependent on a decision by the admissions committee. If the admissions committee makes use of this possibility in the binding conditions it imposes, this will be explicitly included in the indication of the binding conditions in the enrolment agreement.

If the binding condition for enrolment was previously imposed but not fulfilled, the admissions committee will refuse an application for enrolment for the same programme at AP University College Antwerp for the next three academic years, unless the admissions committee decides to deviate from this rule, based on the student's written, motivated application for re-enrolment.

If these binding conditions for enrolment were not fulfilled, the admissions committee has the right to refuse an application for enrolment in a subsequent academic year for a programme other than the one for which the student enrolled in a previous academic year under these binding conditions at AP University College Antwerp.

The student whose application for enrolment will be refused because he did not comply to the binding conditions for enrolment that were imposed by AP University College Antwerp, but nevertheless wants to re-enrol, must submit a motivated application for re-enrolment to the admissions committee and hand it in at the departmental secretariat. He must do so at the latest on the 1st of October, using the "study progress monitoring" application form.

In exceptional circumstances, the admissions committee can also decide to consider applications received after the 1st of October.

Should the admissions committee decide to refuse enrolment, the chairperson of the admissions committee will notify the student of this decision by registered letter or with proof of receipt. The decision regarding the motivated application for re-enrolment will be notified to the student at the latest on the 15th of October for applications submitted no later than the 1st of October. For applications submitted after the 1st of October, the committee will notify the student at the latest within 28 calendar days after the application is filed.

2° If information from the file manifestly shows that a subsequent registration in higher education will not yield a positive result, the admissions committee has the right to refuse an application for enrolment. The decision to refuse an application for enrolment will be notified to the student by the chairman of the admissions committee by registered letter or with proof of receipt at the latest on the 1st of October.

3° When students score below the pass mark for the mandatory, not-binding entrance examination for the bachelor programmes of Education: Pre-primary Education, Primary Education and Secondary Education, the admissions committee may impose remedial teaching. If this regulation is used, the additions for each department to the Education and Examination Regulations determine the pass mark and specific arrangements.

4° Notwithstanding the aforementioned under 1°, the following applies by means of a temporary measure in response to the force majeure situation as a result of the corona crisis:

- If a student did not obtain at least 30% of the credits he took up in academic year 2019-2020, the admissions committee will impose binding conditions for enrolling again for the same programme in academic year 2020-2021. The admissions committee may only deviate from this rule for explicit reasons.
- If a student did not obtain at least 30% of the credits he took up in academic year 2019-2020 within the same programme at another institution or within a programme other than that for which he wishes to enrol, the admissions committee may impose binding conditions for enrolling in academic year 2020-2021.

The decision regarding the imposed binding conditions for enrolment will be notified to the student by the inclusion of the binding conditions in the enrolment agreement. Binding conditions do not include evaluation and/or deliberation criteria stricter than the rules generally applicable in the institution. The student's study progress can, however, be made dependent on a decision by the admissions committee. If the admissions committee makes use of this possibility in the binding conditions it imposes, this will be explicitly included in the indication of the binding conditions in the enrolment agreement.

If a student did not fulfil the binding condition for enrolment in academic year 2019-2020, the admissions committee will, due to the force majeure situation as a result of the corona crisis, not refuse an application for enrolment in academic year 2020-2021 for the same programme at AP University College Antwerp or for a programme other than the one for which the student enrolled in academic year 2019-2020 under these binding conditions at AP University College Antwerp.

14 Examination periods and opportunities

Art. 14.1 Examination periods

Every academic year, the University College Board organises two examination periods.

The first examination period may consist of several examination series. The dates on which examination series take place are indicated on the calendar for each department. These examination series are an inherent part of the first examination period, which ends at the latest on the 15th of July of the academic year in course.

The second examination period consists of only one examination series and starts at the earliest on the 16th of August and ends at the latest on the calendar day before the start of the next academic year.

Art. 14.2 Examination opportunities

For each course students are enrolled for, they are entitled to one examination opportunity per examination period, except when the nature of the course does not allow a second examination. In that case this is explicitly specified on the ECTS sheet.

Students must therefore make optimum use of these opportunities.

Their second chance to take examinations expires if they obtain credits in the first examination period.

Art. 14.3 Examination schedules

The authorised person of the department must put together an examination schedule in consultation with the students' representative(s) and make the final version of it available to the students at the latest 14 calendar days before examinations are due to start, for programmes following a module system. For programmes following a semester system, the Dean of department makes the final version of the examination schedule available to the students at the latest 21 calendar days before examinations are due to start.

Examination schedules cannot be changed unilaterally by the department, other than for reasons of force majeure. Students are expected to be available during the entire examination series.

Examination schedules are not adjusted to students' individual paths.

Examination schedules must clearly indicate the time allotted and permitted to the student to take their examinations and contain instructions as to where and from what time the student must register and/or be present.

15 Absence from and attendance at examinations

Art. 15.1 Taking part in examinations

Students are automatically registered for the first examination period as they enrol for the academic year.

Students are registered for the second examination period if they have failed one or more courses in the first. For organisational reasons, students are asked to confirm their participation in an examination organised in the second examination period.

Participation in an examination is only possible if the student's enrolment is in accordance with [art. 10.1](#). Furthermore, participation in an examination for students with a diploma contract or credit contract may be subject to certain conditions related to participation in teaching activities organised by the course concerned. The ECTS sheet of the course specifies if this is the case.

Art. 15.2 Proof of participation in examinations

The student and supervising member of staff must sign an attendance list for each examination in an

examination series or during the second examination period. Students must show their student badge. This way, they can be certain that there is proof that they took the examination.

This rule may be deviated from:

- a) for online tests;
- b) in other cases specified by the department.

In the latter case, the individual additions for each department describe how proof of participation is ensured.

Additions for the Department of Management and Communication

Online tests and digital exams are only validated if they have been saved correctly on the digital examination platform and/or, if so required according to the instructions for the assignment, submitted via e-mail.

Art. 15.3 Examination documents

Without prejudice to the stipulations contained in [art. 16.2](#) (relating to examination time and the tools students may use during the examination), only the examination copy and the note paper the supervisor provides may be used during written and digital examinations.

Once they have finished, students must return their examination copy and note paper to the supervisor. The examiner must not take the note paper into consideration when evaluating the competencies they are to assess, other than in application of [art. 21.1](#) (on examination fraud).

Art. 15.4 Absence and late arrival at examinations

Students who arrive more than half an hour after the time a written or digital examination officially starts cannot take part in the examination anymore. Students taking part in examinations must stay in the room where the examination is taking place until at least half an hour after it has begun.

The additions for each department to the Education and Examination Regulations may impose deviant rules.

Additions for the Department of Management and Communication

In the case of oral examinations:

The student is required to be present at least 30 minutes before the scheduled time of examination.

In the case of examinations on a computer or tablet:

For technical reasons, it is not allowed to start the examination after the official starting time. In this case, the possibility to take part in the examination up until 30 minutes after it has started, does not apply.

Instead, the time indicated on the examination schedule as the start of the examination will be strictly adhered to. Students must be present at least 15 minutes in advance. Students who arrive late can no longer take part in the examination.

For all examinations:

Students are to respect the timing and arrangements made for the examination group they belong to. Consequently, students are not allowed to change examination groups.

Art. 15.5 Absence from examinations

If students are absent from an examination or partial examination organised in or outside of an examination series in the first or second examination period, they will receive an absence code, unless they are entitled to a catch-up examination in accordance with [art. 15.6](#).

When only one examination is organised for a course and students receive an absence code for this examination, the absence code will be mentioned as the final result on the report with examination grades.

When more than one examination is organised for a course (whether or not spread over course components) and students receive an absence code for an examination of this course, the absence code will be considered as a zero when calculating the examination grade of the whole course. An absence code as the final result for a course will be considered as a zero when calculating the percentage of the attempted credits in the whole course package.

For particular courses (in specific programmes) with more than one examination (whether or not spread over several course components), however, it has been determined that students receive a code 'F' to indicate that they have failed a partial examination if they are absent from this partial examination organised within or outside an examination series in the first or second examination period, unless they are entitled to a catch-up examination.

A code 'F' for a partial examination results in a code 'F' for the whole course, which means students cannot pass this course.

A code 'F' as final result for a course will be considered as a zero when calculating the percentage of the attempted credits in the whole course package.

If this regulation applies to a course and any associated course components, this is explicitly specified and motivated in the ECTS sheet of this course.

Art. 15.6 Catch-up examinations

Students who have missed one or more examinations or partial examinations in one examination series because of:

- medical reasons, or
- another force majeure situation, or
- a religious holiday of a faith or denomination that is officially recognised in Belgium (Anglicanism, Islam, Judaism, Catholicism, Orthodoxy or Evangelical Protestantism) that is included in the list of 'Religieuze feestdagen' that is available on the digital learning platform via https://intranet.ap.be/afwezig_examens_religieuze_feestdag and which is based on the list of 'Religieuze feestdagen' of the 'Departement Onderwijs en Vorming' of the Flemish Community, can catch up under the conditions below. If possible from an organisational point of view, the authorised person of the department will organise catch-up examinations for these students at a time determined by the school. Catch-up examinations will in any case take place before the examination committee's deliberations, when the examination grades for the concerned examinations are definitively fixed.

Conditions for catching up with an examination in an examination series are that:

- a) the student notified the departmental secretariat of their absence from the examination or partial examination by reporting it in the 'My absences' form in iBaMaFlex before the (partial) examination in question starts.

In the event of an absence because of a religious holiday included in the list of 'Religieuze feestdagen' that is available on the digital learning platform via https://intranet.ap.be/afwezig_examens_religieuze_feestdag, the student has also informed the departmental secretariat that if an examination or partial examination takes place on a specific religious holiday, he wishes to file an application for a catch-up examination. Applications are filed via the appropriate form on the digital learning platform no later than the 15th of October (or in case of enrolment after the 15th of October, at the latest fourteen calendar days after the day of enrolment);

- b) the student has proved the reason for their absence from the examination or partial examination they wish to catch up for with:
- a valid medical certificate, as described in [art. 1.1](#), in case of absence due to medical reasons, or
 - the necessary evidence in case of absence due to another force majeure situation.
- If a student wants to file an application for a catch-up examination for an examination he failed to attend because of a religious holiday included in the list of 'Religieuze feestdagen' that is available on the digital learning platform via https://intranet.ap.be/afwezig_examens_religieuze_feestdag, he must indicate the name of the religious holiday in his application.
- c) the number of catch-up examinations for the entire first examination period and the second examination period is always limited to those of one examination day on which the student was absent; 'catch-up examinations' only refer to examinations or partial examinations organised in the examination series or in the second examination period for which an examination schedule was put together. If the student's absence from a catch-up examination during the first examination period was unjustified, he loses the right to a catch-up examination during the second examination period;
- d) students must submit their application for a catch-up examination with the necessary proof, as described in b), by uploading both in the 'My absences' form in iBaMaFlex. These must be submitted within 2 calendar days after the examination day they missed and at the latest at twelve o'clock (noon) on the last working day before the catch-up day. If the 2nd calendar day is a Saturday, Sunday, holiday or day off, the deadline is extended to the next working day. If they do not comply with this condition, they cannot take any catch-up examinations. The student must retain the original certificate so that it can still be retrieved in case of ambiguities;
- e) the student cannot request to catch up with an examination or partial examination they have already taken;
- f) their application for a catch-up examination is final; this means students cannot change an application for a catch-up examination afterwards.

In exceptional circumstances, the authorised person of the department can deviate from these rules if they motivate their decision. Students can contact the ombudsperson, if they think there are particular reasons to deviate from this rule.

The additions for each department to the Education and Examination Regulations can indicate for which examinations organised outside an examination series a catch-up examination can be organised.

If no catch-up examination can be organised due to organisational reasons of a force majeure nature, the student may appeal by registered and individually signed letter to the Council for Disputes Concerning Study Progress Decisions in order to retrieve their study credit.

Their petition must contain:

1. all details of the student: date of enrolment or the date their enrolment agreement was submitted, programme, contract type, number of requested credits to take up and number of credits acquired, history of examinations taken in the courses the force majeure event relates to;
2. a precise description of the situation or context constituting force majeure;
3. any medical or other evidence of the force majeure event;
4. the official results of prior internal appeal procedures.

If the Council for Disputes Concerning Study Progress Decisions judges that there is a

question of force majeure that cannot be remedied and that no adjusted examination arrangements are possible due to organisational reasons, it will decide that the student's lost study credit should be returned.

Additions for the Department of Management and Communication

If a student is absent from an examination or partial examination **outside of an examination series**, he can catch up with this examination, provided that:

1. The student notifies by e-mail the lecturer of their absence before the (partial) examination starts.
2. The student's absence has been validated by a valid medical certificate: students must submit their application for a catch-up examination together with the medical certificate via the 'My absences' form in iBaMaFlex. These must be submitted within 2 calendar days after the (partial) examination they missed. If the 2nd calendar day is a Saturday, Sunday, holiday or day off, the deadline is extended to the next working day.
3. The student must contact the lecturer within 4 calendar days after the (partial) examination they missed and make arrangements regarding the time and manner in which he will be allowed to catch up with the (partial) examination. The student can only catch up with one (partial) examination per course and can make such an arrangement only once. If the student is also absent on the day of the catch-up examination, he can no longer catch up with the examination or partial examination concerned.

Students must retain the original valid medical certificate so that it can still be retrieved in case of ambiguities.

If the student does not comply with the previously stated conditions, he loses the right to a catch-up examination and will get a 0 out of 20 for the (partial) examination concerned.

16 Examination arrangements

Art. 16.1 Examination formats

The authorised person of the department determines the examination format (oral, written or digital exam, continuous assessment, portfolio, etc.) and includes this in the ECTS sheet.

If the enrolment agreement or its appendix contains individual adjustments relating to examinations, the student can obtain permission from the Dean of department to take examinations in a different way from usual. The Dean of department can also permit such deviations in other very exceptional circumstances with a motivated decision.

Digital examinations can be monitored to discourage any examination fraud. When monitoring occurs, students will be informed and must start up a monitoring application at the beginning of the examination. Not starting up the monitoring application or switching off the application during the examination is deemed to constitute examination fraud.

With a view to proper supervision, the university college reserves the right to make video recordings during examinations. Students will be informed at the latest at the start of the examination, when video recordings will be made.

Video recordings of an examination during which irregularities are detected will be consulted during the investigation by the examination disciplinary committee, as described in [art. 21.4](#), and will be attached to the disciplinary file.

Art. 16.2 Examination time and tools

Students are entitled to use all the time allotted for the examination. However, if they arrive after the time the examination officially starts, the examination will also end at the specified time.

In case of oral examinations, students are entitled to a preparation time of at least ten minutes. Only previously agreed tools explicitly indicated on the examination papers can be taken into the examination room.

Individual adjustments relating to examination time and tools must be applied if contained in the enrolment agreement.

Art. 16.3 Mobile phones and other electronic data carriers

Students must turn off their mobile phone and all other electronic data carriers and communication devices during all examination activities. Furthermore, keeping such devices within range during examinations is deemed to constitute examination fraud.

Art. 16.4 Right of consultation

Students have the right to consult the documents (written examinations, digital examinations, tests, reports of oral examinations and other examination formats) that have led to their final examination grades.

The department gives students the chance to consult these documents within three working days after the publication of the final examination grades.

The times for this will be published by the department on the digital learning platform.

Students can ask the ombudsperson to be present when they consult their examinations, if they think there is cause to do so.

Art. 16.5 Public nature of examinations

§1 For written and digital examinations the public nature of examinations determines that the student may consult the documents at the time previously fixed by the department, in accordance with [art. 16.4](#).

§2 For oral examinations the public nature of examinations determines the possibility of the presence of a third party.

- At the student's request, the Dean of department can grant permission for a third party to be present at an oral examination. For this, the student will address a written request to the Dean of department, at the latest 7 calendar days before the day of the examination in question. The third party must not be:
 - a student in the same programme;
 - a student in a programme in which the course concerned is also included;
 - a student who will take an examination with the examiner concerned within the same academic year;
 - a blood or other relative up to the 4th degree.

- At the request of the examiner the Dean of department can grant permission for the presence of another member of the teaching staff at an oral examination. For this, the examiner will address a written request to the Dean of department at the latest 7 calendar days before the day of the examination in question.

The third person present at the request of the student and/or examiner, will be selected in consultation with the requesters and the Dean of department. He may not in any way influence the course of the

examination.

Art. 16.6 Potential conflict of interests or force majeure on the part of the examiner

In the event of consanguinity or affinity up to and including the fourth degree between a student and the examiner or if the examiner thinks there is a potential conflict of interests, the examiner will ask the chairman of the examination committee to appoint a substitute.

If, due to force majeure, the examiner is unable to examine the students, the chairman of the examination committee will appoint a substitute.

Art. 16.7 Keeping of digital examinations and copies of written examinations

The university college keeps digital examinations and copies of written examinations for a period of two years after the end of the examination period.

17 Examination grades

Art. 17.1 Examination grades

Other than in cases of non-numeric examination results, as stated in the ECTS sheet, students receive an examination grade expressed as a whole number out of 20 for each course they have taken an examination in.

The examination grades for courses are always rounded to the closest whole number. The number will be rounded down if the first decimal of the weighted average is 4 or less. The number will be rounded up if it is 5 or more.

For courses with several components the examination grades for the course components are expressed in numbers up to one decimal.

When determining the examination grade for courses with several components, the weighted average of all the separate examination grades for each of the course components is taken, and this average is then rounded to the closest whole number out of 20 following the same rounding rules as described above.

Art. 17.2 Publication of examination grades

The final examination grades are expressed in whole numbers out of 20, with the exception of cases of non-numeric examination results, and are made available to the students in an individual report on iBaMaFlex. This will take place on a date previously indicated on the departmental calendar and in any case:

- a) after the last examination of the first examination period;
- b) after the last examination of the second examination period;
- c) after the teaching period concerned has ended, if students end their programme early during the teaching period concerned, but have obtained a complete examination grade for one or more courses.

If the department makes provisional examination grades available to students, their provisional nature and the way they will be made available must be indicated to this effect in the additions of each department to the Education and Examination Regulations. When the department makes provisional examination grades available to students in a non-numeric code, this code is explained in the additions for each department to the Education and Examination Regulations.

Additions for the Department of Management and Communication

The provisional examination grades of module 1 and module 3 are made available in the 'My provisional part results' form in iBaMaFlex.

Art. 17.3 Validity of examination grades

Without prejudice to the stipulations in [art. 14.2](#), an examination grade for a course is only valid until the end of the academic year it was obtained in.

If students resit an examination for a course or course component, the highest examination grade achieved in the two examination periods will be established as the final grade for the course or course component after the second examination period.

If students do not take a resit, the examination grade for the course or course component concerned will be transferred from the first to the second examination period in that academic year.

If a student does not obtain a credit for a course with several components in the first examination period, the examination grades for a course component of this course can be transferred from the first to the second examination period, if the ECTS sheet of the course component concerned indicates that this is possible. When an examination grade for a course component is transferred in accordance with the ECTS sheet, students cannot waive this transfer.

When a student does not obtain a credit for a course with several components in the second examination period, examination grades of at least 10 out of 20 for a course component of this course will be transferred from the second examination period to the next academic year, unless the ECTS sheet of the course component concerned indicates that this cannot be done. Students cannot waive the transfer of an examination grade to the next academic year.

When an examination for a course or course component consists of two or more partial examinations, partial grades for these partial examinations can be transferred from the first examination period to the second examination period, if the ECTS sheet of the course or course component concerned indicates that this is possible. When a partial grade for a partial examination is transferred in accordance with the ECTS sheet, students cannot waive this transfer.

18 Passing a programme

Art. 18.1 Passing a programme as a whole

A student can be declared to have passed a programme in the following cases:

§1 Students in **an associate degree or a bachelor programme** with a diploma contract or examination contract with a view to obtaining a diploma are automatically declared to have passed their programme if they have obtained credit certificates for all courses of their programme and/or obtained exemptions and/or accepted tolerable fail marks in their tolerance file.

§2 Students in **an advanced bachelor programme or postgraduate programme** are automatically declared to have passed their programme as a whole if they have obtained credit certificates for all courses of their programme and/or obtained exemptions.

§3 Notwithstanding §1 and 2 above, the examination committee can declare students to have passed a programme as a whole if they have taken all examinations belonging to the programme curriculum and if the examination committee deems that the aims of the programme curriculum have generally been achieved. The committee must motivate its decision.

If students believe there are special circumstances on the basis of which they can be declared to have passed a programme as a whole and that could justify convening the examination committee, they must be able to prove the existence of these special circumstances and that they have generally achieved the aims of the programme curriculum. They must submit a written, motivated request to the ombudsperson, as quickly as possible and at the latest one working day before the final examination grades are made available, in accordance with [art. 23.1 §2](#).

The fact that the student has been declared to have passed overall does not mean that they are eligible for a credit certificate for those courses they have failed.

Students who have taken all examinations belonging to the programme curriculum and fulfil the conditions as described in §1 and 2 above, can be declared to have passed their programme on a date indicated on the departmental calendar and in any case:

- a) after the last examination of the first examination period;
- b) after the last examination of the second examination period.

If, in accordance with [art. 17.2](#), the department makes provisional examination grades available to students after a teaching period has ended, students who fulfil the conditions to be declared to have passed the programme as a whole as described in §1 and §2, can, after the teaching period has ended, request the authorised person of the department to declare that they have passed the programme as a whole. The student submits a written request at the latest 7 calendar days after the publication of the provisional examination grades. The additions for each department to the Education and Examination Regulations describe the application procedure.

The authorised person of the department communicates the examination decision to the student at the latest 14 calendar days after receipt of the student's request.

Additions for the Department of Management and Communication

Students who, after completing module 1 or module 3, fulfil the full programme requirements specified in §1 to be declared to have passed the programme concerned, must send their request via e-mail to the ombudsperson.

Art. 18.2 Tolerance credits for associate degrees and bachelor programmes

§1 Students enrolled for an associate degree or a bachelor programme have a tolerance credit of a maximum of 10% of the number of credits of the programme that they actually enrolled for, insofar as this is no more than the minimum number of credits they have to take up to obtain the diploma. Obtained exemptions will not be taken into account.

§2 Students who were enrolled for a higher vocational education level 5 programme at a centre for adult education of the higher vocational education level 5 Artesis Plantijn – Antwerp Maritime Academy in a previous academic year which they continue this academic year at the AP University College Antwerp, have a tolerance credit of max. 10% of the number of credits of the programme they still need to take up as from 2019-2020 in order to obtain the diploma. Exemptions obtained and credits deliberated before academic year 2019-2020 will not be taken into account.

§3 The acceptance of tolerable fail marks in the student's tolerance file is only possible within the bounds of tolerance credit and in accordance with the conditions and regulations concerning the use of tolerance credits for tolerable fail marks, as specified in [art. 18.3](#).

Art. 18.3 Conditions and regulations concerning the use of tolerance credits for tolerable fail marks

§1 The use of tolerance credits for tolerable fail marks is subject to the following conditions for students:

- a) students must have obtained a cumulative study efficiency of at least 50% for the credits within the programme they enrolled for during the present and previous academic years;
- b) students may only use tolerance credits for fail marks of 8/20 and 9/20;
- c) tolerance credits may not be used for a 'fail' grade in case of a pass/fail assessment;
- d) students who are at least 2/3 of the total study load of the programme away from obtaining their diploma may use tolerance credits for a maximum of 10% of these 2/3 of the total study load of the programme;
- e) tolerance credits may not be used for the bachelor's thesis or internships;
- f) in addition, each department may decide that there are other specific courses for which no tolerance credit can be used and for which students need to pass under all circumstances. If applicable, this condition is described in the ECTS sheet of the course concerned;
- g) the additions for each department to the Education and Examination Regulations may specify that tolerance credits can be used in a certain group of courses for only a limited number of credits.

Additions for the Department of Management and Communication

Within the same programme, students can use tolerance credits for maximum two courses per programme section.

§2 Students who are not yet in the final stage of the programme and therefore cannot obtain the degree yet can decide to use tolerance credits for tolerable fail marks after the second examination period. Students must report the tolerable fail marks for which they want to use tolerance credits via iBaMaFlex, at the latest before re-enrolment for the next academic year. Students who do not take part in the second examination opportunity in the second examination period for a course for which they received a tolerable fail mark for which they want to use tolerance credits must follow the same rule. If students do not indicate a choice concerning the use of tolerance credits within the term, it is assumed that they do not wish to use tolerance credits.

§3 Students who are in the final stage of the programme and are therefore able to obtain the degree during the following examination period need to decide before the 15th of January for the first examination period and before the 1st of September for the second examination period whether they will use tolerance credits for courses enrolled for this academic year. Students must report their choice in writing to the head of programme.

If students do not indicate a choice concerning the use of tolerance credits within the term, it is assumed that they do not wish to use tolerance credits.

Students who decide not to use tolerance credits within the examination period and who do not pass the programme after the examination period can no longer decide to accept tolerable fail marks for the examination period concerned.

Students who have indicated that they will accept tolerable fail marks but have not passed the programme after the first and second examination period can decide after the second examination period for which tolerable fail marks they want to use tolerance credits. They must report this via iBaMaFlex at the latest before re-enrolment for the next academic year.

§4 The decision to use tolerance credits for tolerable fail marks is irrevocable. Used tolerance credits cannot be reclaimed or exchanged. Re-enrolment for these courses in a subsequent academic year is therefore not possible.

Art. 18.4 Awarding a degree of merit for a programme

When a student is declared to have passed a programme, a degree of merit is automatically awarded according to the rules below:

1. 'Satisfactory' if the student has passed and achieved a weighted average of less than 65%;
2. 'With distinction' if the student has achieved a weighted average of 65% or more;
3. 'With great distinction' if the student has achieved a weighted average of 75% or more;
4. 'With the greatest distinction' if the student has achieved a weighted average of 85% or more.

For students to be eligible for a degree of merit, the number of courses they have taken examinations for must represent at least half of the total number of credits in the programme.

These rules do not affect the examination committee's autonomous authorisation to deliberate, on condition that it motivates its decision on an individual basis.

The weighted average includes all examination grades in the entire programme, expressed in whole numbers out of 20, that have led to a credit certificate or a tolerated fail mark. Exemptions will not be taken into account. Neither will courses for which a non-numeric evaluation is used, according to the ECTS sheet.

19 The examination committee

Art. 19.1 Formation

Each academic year the University College Board forms an examination committee for each programme or for a group of programmes. The Dean of department is chairperson of the examination committee, unless the Dean of department appoints another staff member as chair.

Art. 19.2 Composition and functioning

The Dean of department forms the examination committee that is representative of the programme or group of programmes. In addition, the Dean of department appoints a substitute for each voting member.

The examination committee consists of a minimum of 5 voting members who are the people responsible for the courses in the programme or programmes concerned. If an examination committee is established for a group of programmes, each programme of this group is represented by at least one voting member.

The chairperson appoints the committee's secretary.

The chairperson, secretary and ombudsperson are non-voting members of the examination committee.

The Dean of department may add advisory non-voting members to the examination committee.

Each voting member of the examination committee has only one vote, irrespective of the number of courses they are responsible for and the number of credits these courses represent.

The composition of the examination committee is announced to the students at the latest on the 15th of October.

The examination committee can only deliberate in a valid manner if half of its voting members plus one are present, with a minimum of 5.

The additions for each department to the Education and Examination Regulations define the composition of the examination committee for advanced bachelor programmes, postgraduate programmes, bridging programmes, and preparatory programmes if its composition deviates from the regulations as mentioned above.

Additions for the Department of Management and Communication

The examination committee for the postgraduate programme in Content Marketing consists of 3 voting members. These members are all people responsible for the courses belonging to the postgraduate programme concerned.

The examination committee for the postgraduate programme in Immersive Storytelling in Virtual Reality consists of 3 voting members. These members are all people responsible for the courses belonging to the postgraduate programme concerned.

Art. 19.3 Authorisations of the examination committee

In accordance with [art. 18.1](#) §3 above, the examination committee can declare that students who do not fulfil the conditions as described in [art. 18.1](#) §1 or §2 have passed a programme as a whole if they have taken all examinations belonging to the programme curriculum and if the examination committee deems that the aims of the programme curriculum have generally been achieved. The committee must motivate its decision.

The chairperson must convene the examination committee on his or her own initiative or on the request of the head of programme or the Dean of department, if the latter does not chair the committee.

In accordance with [art. 23.1](#) below, students can also consult the ombudsperson for special circumstances that could justify convening the examination committee. They must do so as quickly as possible and at the latest one working day before the final examination grades are made available. Students are notified of the examination committee's motivated decision on the day the final examination grades are made available in their individual report.

The members of the examination committee and the chairperson must ensure that the deliberations of the committee take place in good order and that each student is treated fairly - even beyond the strict requirements of the regulations. It is the ombudsperson's task to help ensure this latter.

Art. 19.4 Decision-making

The members of the examination committee and all persons informed about the elements of assessment and deliberation in any way whatsoever must keep deliberations and voting absolutely and strictly confidential.

Before any decision is made, the chairperson of the examination committee must make sure that all of its members are given the opportunity to put forward all necessary points in relation to the student.

The examination committee preferably takes all decisions by consensus. If a consensus is reached, it must be recorded in the minutes of the meeting.

If no consensus can be reached amongst the voting members, the chairperson must proceed to a vote. Decisions are taken by simple majority. The chairperson has a casting vote in case of a tie. If a vote is taken, its result must be recorded in the minutes of the meeting.

Art. 19.5 Minutes of the examination committee's meetings

The minutes of the examination committee's deliberations contain all relevant information, decisions taken and their motivation.

The examination committee's chairperson and secretary must sign the committee's minutes.

20 Clerical errors

Art. 20.1 Clerical errors

Suspected clerical errors in relation to examinations must be reported in writing by the person involved to the authorised person of the department, at the latest five calendar days after the date the examination grades are made available.

If a clerical error is identified, it must be corrected by the authorised person of the department and if necessary a new examination decision must be taken in accordance with the applicable regulations. The authorised person of the department informs the student involved of this correction and if necessary of the new decision within five calendar days after the clerical error was reported.

21 Examination fraud and examination disciplinary decisions

Art. 21.1 Examination fraud

Any behaviour of students within the context of an examination or the organisation of it that makes or attempts to make wholly or partially impossible a correct assessment about their own or other students' knowledge, insights and/or skills is deemed examination fraud.

Detected irregularities that must be considered as examination fraud, lead to disciplinary measures, depending on their nature, severity and available evidence.

Plagiarism is also considered as examination fraud.

Art. 21.2 Establishing irregularities

a) Members of staff of the university college who detect a student committing irregularities during an examination must:

- notify the student of this;
- confiscate all aids the student wrongly has with them and all examination documents;
- provide the student with a new examination copy, so they can continue with their examination; examiners will assess the two examination copies that were handed in later. In case of an examination on the digital examination platform, the time when the examination fraud is detected and the questions that have been answered are noted. The student proceeds with the examination questions that are not yet answered;
- notify the chairperson of the examination committee with a written report containing all relevant information, as soon as possible and at the latest one day after they have detected the irregularity;
- send a copy of the report to the ombudsperson.

b) If examiners spot irregularities during or after the evaluation of an examination or a practical assignment, they must inform the chairperson of the examination committee and the

ombudsperson in writing, including all relevant evidence, as soon as possible and at the latest one day after they have detected them.

The chairperson of the examination committee will notify the student in writing.

Art. 21.3 Right to be heard after an irregularity has been detected

Students alleged to have committed an irregularity at an examination (written examinations, digital examinations, oral examinations, tests, assignments, tasks en papers), are heard by the chairperson of the examination committee or their substitute within nine calendar days counting from the day the irregularity was detected, in the presence of the ombudsperson and the person who detected the irregularity.

If a holiday period starts within these nine days, the period is extended by the number of days of this holiday. A report is drawn up of this meeting, signed by the student and added to the file. Once the student has been heard, the chairperson will convene an examination disciplinary committee, unless he makes a motivated decision not to do so and to discontinue the examination disciplinary procedure.

Art. 21.4 Investigations by the examination disciplinary committee

The examination disciplinary committee will investigate the allegations and consider if the irregularity concerned can be deemed examination fraud.

This committee consists of three voting members of the examination committee, not involved with the detected irregularity, or their substitutes, appointed by the chairperson.

The examination disciplinary committee also has the following non-voting members:

- a) the examination committee's chairperson who acts as chairperson of the examination disciplinary committee;
- b) the examination committee's secretary whose task it is to write the report;
- c) the ombudsperson.

Art. 21.5 Examination disciplinary decisions

If the examination disciplinary committee deems that the examination fraud has been proved, it may impose one or a combination of the following examination disciplinary measures:

- a) grade 0 for the course component or the course in question;
- b) exclusion of the student from the second examination period for the course component or the course in question;
- c) grade 0 for all the course components or courses of the module or the semester for which the (partial) examination was taking place;
- d) grade 0 for all the courses in the examination period in question;
- e) exclusion of the student from the second examination period for all courses for which he enrolled.

If the student receives a score of zero for a course as a sanction in the second examination period, a higher score obtained for this course in the first examination period cannot replace this 0/20.

The minutes of the examination disciplinary committee's deliberations contain the composition of the examination disciplinary committee, those present at the meeting and the decision taken and its motivation for each student. If the ombudsperson explicitly so requests, the minutes must also record his comments concerning particular complaints and decisions.

The examination disciplinary committee's chairperson must sign the minutes.

If the examination disciplinary committee deems that there is a question of severe and/or repeated examination fraud and that, as such, exclusion from the programme or from the university college must be imposed, it must refer the file to the Principal and motivate its decision. The student will be notified in writing. Based on the examination disciplinary file, the Principal will take an examination disciplinary decision. As such, the Principal may decide to exclude the student from the programme for the current academic year or for several academic years; to exclude the student from the university college for the current academic year or for several academic years; or to impose one or a combination of the examination disciplinary measures described in a) to e) above.

The chairperson of the examination disciplinary committee will communicate its motivated decision to the student by registered letter or with proof of receipt within 14 calendar days after hearing them. If the file is referred to the Principal, the period to come to an examination disciplinary decision is extended by 7 calendar days. The Principal will communicate the motivated decision to the student by registered letter or with proof of receipt.

If the period in which the examination disciplinary decision must be communicated by the examination disciplinary committee or the Principal includes a holiday period, it will be extended by the number of days of this holiday.

22 Study certificates

Art. 22.1 Examination grade report

All students receive a report with their examination grades through iBaMaFlex when the final results are officially made available. Grades obtained in Erasmus programmes are included in this report.

Art. 22.2 Obtaining credit certificates

Students pass a course and obtain a credit certificate if they have achieved a grade of at least 10 out of 20, unless a different, non-numerical examination grading format is indicated on the ECTS sheet. Students with exemptions for course components or part of a course obtain a credit certificate for the whole course if they achieve a grade of at least 10 out of 20 for the remaining course component or part of the course.

Art. 22.3 Validity of a credit certificate

Credit certificates remain valid indefinitely for the programme concerned at the institution they were obtained in.

Art. 22.4 Receiving credit certificates

Students with a credit or examination contract with a view to obtaining credit certificates receive a credit certificate for each course they pass.

Students with a diploma contract or examination contract with a view to obtaining a diploma may only receive a credit certificate for each course they pass if they apply with a motivated request.

Art. 22.5 Waiving credit certificates

Students cannot waive a credit certificate they have obtained for a course.

Art. 22.6 Diplomas

Students who have passed a programme receive a diploma, with the seal of the university college, signature of the Principal and a diploma supplement detailing the credit certificates the student

obtained. Students may request a preliminary certificate while they await receipt of their official diploma and diploma supplement.

Art. 22.7 Certificates

Certificates are issued to students who have enrolled in and passed a postgraduate programme, a bridging programme or a preparatory programme.

Art. 22.8 Issuing and signing diplomas, diploma supplements, certificates, credit certificates and certificates of aptitude

§ 1 Diplomas are signed by the Principal.

§ 2 Diploma supplements are signed by the Dean of department.

§ 3 Certificates with effects in civil law and certificates related to additional (refresher) training, are issued by the department and signed by the Dean of department.

§ 4 Course certificates are signed by the Dean of department.

§ 5 Credit certificates are signed by the Dean of department.

§ 6 Certificates of aptitude obtained by candidates going through the procedure of the Antwerp University Association (<https://www.auha.be/evc/>) in one of the programmes at AP University College Antwerp, are signed by the Dean of department.

23 Students' legal status

Art. 23.1 Ombudsperson

§1 Appointment of the ombudsperson

Each year the Dean of department appoints one or more ombudspersons and substitute ombudspersons before the start of the academic year.

The ombudsperson belongs to the teaching or administrative staff of AP University College Antwerp. Members of the teaching staff cannot act as ombudsperson for students in their own programme. Student counsellors cannot act as ombudsperson for students under their care.

The Dean of department makes the name of the ombudsperson and his substitute and details of their availability known to the students at the start of the academic year.

§2 Mission of the ombudsperson

The ombudsperson acts as a mediator in disputes between a student and one or more members of staff. Disputes can be related to:

- a) the application of the Education and Examination Regulations and/or students' legal status;
- b) actions and situations regarded as unfair.

The ombudsperson may only act for students from the programmes allocated to him.

Students must submit complaints as soon as possible to the ombudsperson.

The ombudsperson investigates and mediates in all complaints related to teaching, examinations, the admissions committee's decisions, examination decisions including decisions by the examination committee, decisions by the examination disciplinary committee, and any other actions and circumstances regarded as unfair.

He must inform the student of the progress of his mediation and is required to be discreet.

If necessary and requested by the student, he must report to the admissions committee, examination committee, or examination disciplinary committee or to the person responsible who must take a decision concerning the student involved.

If necessary, the ombudsperson will inform the student about internal procedures to appeal against a study progress decision as described in [art. 23.8](#).

Before a student decides to appeal his study progress decision, he must contact the ombudsperson.

The ombudsperson takes note of special circumstances that could justify convening the examination committee. The student must report these special circumstances to the ombudsperson as quickly as possible and at the latest one working day before the final examination grades are made available. The ombudsperson must notify the Dean of department or the head of programme hereof, so they may convene the examination committee, in accordance with [art. 19.3](#).

§3 Right of information

To carry out his mission as well as possible, the ombudsperson has the right to request information on all teaching and examination activities and any possible details that have led or will still lead to any decisions in relation to the student. The ombudsperson therefore has the right to consult any and all relevant documents.

§4 Participation in deliberations

The ombudsperson may attend the deliberations of the admissions committee as a non-voting member on his own request, on the chairperson's request or on the student's request. The ombudsperson is also a non-voting member of the examination and examination disciplinary committees.

The ombudsperson acting as a non-voting member due to an irregularity or dispute during the deliberations of the admissions, examination or examination disciplinary committees, must in any case have heard the student on whose behalf he is acting.

Art. 23.2 Inappropriate Behaviour Contact Point

Students confronted with inappropriate behaviour at the university college can send an e-mail to the Inappropriate Behaviour Contact Point at meldpuntgog@ap.be. The Contact Point staff will handle students' questions and reports with the necessary discretion and support them in taking any further action.

Art. 23.3 Students' rights

§ 1 In accordance with data protection legislation, students and alumni have the right to consult their personal information which the AP University College Antwerp has electronically stored and request that it be corrected. To do so, they must apply in writing to their departmental secretariat.

§ 2 Students may consult and change the details they provided to the university college within the framework of research to support the running of the university college and increase educational chances at the time they first enrolled. Students may also withdraw their permission to use this information. Students exercise their rights through the general student administration department and must contact them if they think their details are being handled without due care. Students' information is stored for a period of maximum ten years after they have left the university college and deleted once this period has ended. The University College Board hereby

guarantees that all information is processed anonymously, coded or uncoded under additional terms and conditions.

- § 3 In accordance with transparent governance legislation, students have the right to consult and make copies of the admissions and examination committee's minutes.
To do so, students must apply in writing to the secretariat of their department.

Art. 23.4 Students' obligations and code of conduct

- § 1 Students must behave decently towards their fellow students, staff and the institution itself. All members of staff are responsible for the university college's good functioning. Students must comply with staff instructions and must behave decently towards the neighbourhood they live and study in.
- § 2 Students must abstain from any and all fraudulent conduct against the institution.
- § 3 Students must not take initiatives on behalf of AP University College Antwerp or the Antwerp University Association, unless they are asked to do so by or have permission from the university college's Principal.
- § 4 Students who inflict damage on the university college or any third parties, break or lose any of the university college's material during or outside of teaching activities, are liable for this, unless force majeure or the fault of a third party is proved. The university college may decide to seek compensation for such damage, if concrete circumstances give cause for it to do so.
- § 5 The costs of any emergency calls outside of the university college's opening hours, as set by the University College Board or the authorised person of the department, due to negligence or abuse by the student can also be charged to the latter.
- § 6 Students are expected to consult the information on the screens on campus, on the digital learning platform and the messages they receive at the e-mail address the university college gave them when they enrolled, at regular intervals for potentially urgent messages.
- § 7 Students are responsible for their own possessions, including when they are stored.
- § 8 They must strictly follow the rules in the Library and ICT Regulations which can be consulted on the website of the university college and on the digital learning platform.
- § 9 Students may not make recordings of teaching or examination activities, unless the authorised member of staff has given explicit permission. Under no circumstances must such recordings be given to any third parties, whether or not for payment, be put on the internet or made public in any other way.
- § 10 Students must turn their mobile phones, other electronic data carriers and communication devices off during all teaching activities, unless the member of the teaching staff gives express permission, out of respect for their fellow students and the teaching staff. Students are allowed to use a laptop or tablet during the teaching activities to take notes, make an assignment or do an exercise within the framework of the teaching activity concerned (though not for other purposes), unless it is indicated in the ECTS sheet that using a laptop and/or tablet is not allowed for certain teaching activities of the course.

§ 11 In their use of internal and external means of communication (including social media), students should display good manners, respect and courtesy and comply with the law. Inappropriate, legally prohibited or offensive communication such as insults, threats, intimidation, bullying, obscenities or infringing the privacy of a third party cannot be tolerated by the university college. Students must make sure that neither their own reputation nor the reputation of the university college, internship location, other students or staff will be damaged by their use of internal and external means of communication.

§ 12 The use of cannabis and other illegal drugs is prohibited on the university college's premises. The use of alcohol will only be permitted by exception for special activities by the Dean of department, and only under supervision of a staff member. Smoking is only permitted in designated areas in the open air.

§ 13 Being under the influence of legal drugs, cannabis and other illegal drugs is prohibited on the university college's premises.

§ 14 Possessing illegal drugs is prohibited on the university college's premises and the university college will always notify the police in such cases.

§ 15 Dealing in legal drugs, cannabis, other illegal drugs and medication is prohibited on the university college's premises and the university college will always notify the police in such cases. The sale of alcohol can be permitted for special occasions by the Dean of department, but only under supervision of a staff member.

§ 16 The authorised person of the department may adopt regulations for the use of specific infrastructure, material and equipment. These are, when applicable, published on the digital learning platform.

§ 17 Health, safety and environment guidelines can be found on the digital learning platform.

Art. 23.5 Attendance of teaching activities

The university college expects the student to participate in the teaching activities of all courses within his course package. If attendance at the teaching activities is mandatory for a course, this is indicated on the ECTS sheet of the course concerned.

Art. 23.6 Disciplinary regulations for students

Students who display behaviour that is irreconcilable with [art. 23.4](#) of this document may have a disciplinary measure imposed on them through a disciplinary procedure.

§1 Potential measures may be:

- a) A written warning;
- b) An alternative disciplinary measure aiming to compensate for material or immaterial damage;
- c) Exclusion:
 - temporary ban from the teaching activities of a certain course or course component;
 - temporary ban from accessing the library;
 - temporary ban from accessing the (virtual) campus;
- d) Exclusion from the programme;
- e) Exclusion from the university college.

Disciplinary measures are personal at all times and cannot be taken collectively.
Disciplinary measures must be in proportion to the seriousness of the occurrence.

§2 The disciplinary committee consists of:

- a) the Dean of the department to which the student belongs, based on their primary enrolment, who acts as chairperson of the disciplinary committee;
- b) depending on what the disciplinary procedure is based on: the head of student support services or the head of ICT, the person responsible for the campus or the head of programme the student belongs to, based on their primary enrolment;
- c) the head of the administrative department of the department which the student belongs to, based on their primary enrolment;
- d) the ombudsperson for the programme which the student belongs to, based on their primary enrolment.

If one member of the disciplinary committee is also the person who discovered the alleged breach of discipline or cannot be present for a certain reason, they are replaced by a colleague in a different programme, department or School of Arts with a similar role.

The ombudsperson is a non-voting member.

The chairperson appoints a person whose task it is to write the report.

§3 The disciplinary procedure:

1. The person who discovers the alleged breach of discipline reports it to the Dean of department and puts together a written report.

2. The student involved receives a written notice that a disciplinary procedure has been initiated against them and the reason why. This written notice must at least contain the elements below:

- the actions of which they are accused;
- the place, date and time the student can consult the complete file;
- the place, date and time they will be heard, allowing a reasonable period in which the student can prepare and can bring forward an oral and written defence;
- the fact that the student can ask someone to counsel them;
- the fact that the ombudsperson will be mandatorily present during this hearing.

The student has the right to ask the ombudsperson to advise him about the procedure.

3. The Dean of department convenes the disciplinary committee.

4. The disciplinary committee hears the student and the person who discovered the alleged breach of discipline.

5. The disciplinary committee decides if the behaviour concerned represents a breach of [art. 23.4](#) and if so, takes a decision by secret ballot on the disciplinary measure to be imposed.

The minutes of the disciplinary committee's deliberations contain the composition of the disciplinary committee, those present at the meeting and, for each student, the decision taken as well as its motivation. If the ombudsperson explicitly requests so, the minutes must also record his comments concerning particular complaints and decisions.

The examination disciplinary committee's chairperson must sign the minutes.

6. If the disciplinary committee deems that exclusion from the programme or university college must be imposed, it must refer the file to the Principal. In that case, the student will be informed in writing about:

- the sanction(s) being considered and the grounds on which this sanction(s) is/are based;
- the place, date and time the student can consult the complete file;
- the place, date and time of the hearing by the Principal, allowing a reasonable period in which the student can prepare and can bring forward an oral and written defence;
- the fact that the student can ask someone to counsel him;
- the fact that the ombudsperson will be mandatorily present during this hearing.

The Principal will then hear the disciplinary committee's chairperson and the student and make a decision.

7. The Principal or the Dean of department will draw up the minutes of this hearing and sign them together with the student involved and the ombudsperson.

8. If, after hearing the student and the chairperson of the disciplinary committee, the Principal deems that further investigation is necessary before any decision can be made regarding the disciplinary measure to be imposed, both the student and the chairperson of the disciplinary committee will be notified in writing. If necessary, the Principal will organise an additional hearing.

9. The disciplinary committee's chairperson or the Principal will notify the student by registered letter of their decision taken within a reasonable period of time and send a copy of it to the ombudsperson.

Each disciplinary measure against a student is recorded in their file.

§4 The Dean of department or the Principal can decide to suspend the student as an urgent provisional measure.

This is not considered a sanction as such.

The Dean of department or the Principal will notify the student by registered letter of the student's suspension, imposed as an urgent provisional measure. This letter will also specify the exact nature of the student's suspension. The ombudsperson receives a copy of this letter to the student.

If the student's suspension is imposed by the Dean of department, it will expire if the Principal does not confirm it within one month.

§5 Internal appeal procedure against disciplinary measures:

Appeal against a decision of the disciplinary committee, in which a disciplinary measure has been imposed, is possible by registered letter to the Principal within a period of 7 calendar days, starting on the day after the written notification of the decision to the student. The student adds any supporting evidence he deems necessary. The request is only admissible if it fulfils the following formal requirements:

- a) it has been sent by registered letter to the Principal within the aforementioned period;
- b) it is signed by the student or his counsellor;
- c) it contains at least the name and address of the student, the date, the disputed decision and an actual description and justification of the objections invoked.

The Principal will notify the student about the decision by registered letter within 14 calendar days, starting on the day after the one on which the appeal is received.

Appeal against the decision of the Principal, in which a disciplinary measure has been imposed, is possible by registered letter to the chairperson of the Board of Governors within a period of 7 calendar days, starting on the day after the written notification of the decision to the student. The student adds

any supporting evidence he deems necessary. The request is only admissible if it fulfils the following formal requirements:

- a) it has been sent by registered letter to the chairperson of the Board of Governors within the aforementioned period;
- b) it is signed by the student or his counsellor;
- c) it contains at least the name and address of the student, the date, the disputed decision and an actual description and justification of the objections invoked.

The Board of Governors will then make a decision at its first meeting after receipt of the appeal. If the appeal is declared admissible and well-founded, the file is immediately returned to the Principal who will make a definitive decision. The Principal will notify the student about the decision by registered letter within 14 calendar days, starting on the day after the Board of Governors' decision.

Art. 23.7 Copyright

All inventions, findings, creations, productions, pieces and products (this list is not limitative or exhaustive) created within the framework of the student's programme, are, in principle, and in the absence of any agreements to the contrary, the sole property of AP University College Antwerp, subject to Belgian copyright and intellectual property legislation.

When taking copies of any data carrier whatsoever, all parties must explicitly take into account the Belgian Copyright Act of the 30th of June 1994.

Art. 23.8 Internal appeal against study progress decisions

As defined in [art. 23.1](#) the ombudsperson can investigate all complaints relating to the implementation of the Education and Examination Regulations and/or the legal status of students, or relating to acts and conditions perceived to be unfair, and mediate between the parties concerned. Students can appeal internally in case of serious disputes concerning study progress decisions. Before students decide to appeal against a study progress decision, they must first contact the ombudsperson.

Pursuant to art. I.3 of the Flemish Higher Education Code of the 20th of December 2013, study progress decisions include:

- a) examination decisions: any decision entailing a final assessment, whether or not resulting from deliberation, about a pass or fail for a course, for several courses in a programme or for a programme in its entirety;
- b) examination disciplinary decisions: any disciplinary measure imposed following examination irregularities;
- c) granting certificates of aptitude, indicating that the student has achieved certain competencies based on previously acquired competencies or previously acquired qualifications;
- d) granting exemptions: absolving the student from their obligation to take an examination for a course or part of it;
- e) decisions imposing bridging and/or preparatory programmes and specifying the required study load of such a programme;
- f) imposing study progress monitoring measures, within the meaning of article II.246 of the Flemish Higher Education Code;
- g) refusing to include a particular course in a contract in which the student who is following an individual path, has not previously enrolled;
- h) decisions pertaining to the equivalence of a foreign higher education diploma to a Flemish one, pursuant to article II.256 of the Flemish Higher Education Code;
- i) an individual decision concerning the refusal to enrol based on insufficient study credit or a study credit less than or equal to 0, if not the result of a general regulation.

- j) an individual decision concerning the refusal to enrol based on not fulfilling a previously imposed measure for study progress monitoring, pursuant to article II.246 of the Flemish Higher Education Code.

Students must submit an internal appeal within seven calendar days starting:

- a) in the case of an examination decision: on the day after the one on which the examination grades were officially made available;
- b) in the case of another study progress decision: on the day after the written notification of the decision to the student.

Students must address their request in writing to the Principal as chairperson of the internal appeal commission, and add any supporting evidence they deem necessary. Students must submit their request as an attachment to an e-mail that they send to intern.beroep@ap.be.

The request is only admissible if it fulfils the formal requirements below:

- a) it has been filed in writing within the period specified above via intern.beroep@ap.be;
- b) it is signed by the student or their counsellor;
- c) it contains at least the name and address of the student, the date, disputed study progress decision and an actual description and justification of the objections invoked.

The student will receive a receipt by e-mail.

Students who judge that a decision in relation to a certificate of aptitude violates their rights can start the appeal procedure established by the Antwerp University Association.

The chairperson will convene the internal appeal commission.

Each internal appeal commission consists of the following voting members:

- a) Principal, chairperson of the commission;
- b) Director of Academic Affairs;
- c) two people from the department involved, appointed from amongst: the Dean of department, the chairperson of the examination committee, the head of programme or the head of the administrative department;
- d) Head of Student administration.

The secretary of the internal appeal commission is a non-voting member.

If the Principal, the Director of Academic Affairs or the Head of Student administration cannot be present due to force majeure, they are substituted by AP University College Antwerp's general administrator or, if the latter or several of the said members are absent, by a Dean of department or School of Arts who is not involved in the disputed study progress decision.

Appeal procedures lead to:

- a) a motivated rejection of the appeal based on its inadmissibility;
- b) a motivated decision confirming or reviewing the original decision.

If the appeal is declared admissible and well-founded, the internal appeal commission will take a new decision in the place of the involved person responsible for the concerned course, examination committee, admissions committee or examination disciplinary committee.

The appeal commission's chairperson will notify the concerned student about the decision by registered letter within twenty calendar days counting from the day after the one on which the appeal

was filed and will inform the student of the possibility to appeal externally by registered and individually signed letter to the Council for Disputes Concerning Study Progress Decisions within a period of seven calendar days starting on the day after the written notification of the decision of the internal appeal commission.

Art. 23.9 Insurance

AP University College Antwerp insures students for civil liability and personal accidents in Belgium and abroad within the framework of the programme (programmes) and related teaching activities they are enrolled in.

Students planning a trip abroad by order of the university college need to submit the “Request insurance trip abroad” application form to the departmental secretariat at least 10 calendar days before the trip starts, or, in the case of an internship abroad, submit it to the internship coordinator. Only after the student has submitted the complete form in time and the Dean of department has approved the request, will the student be covered by AP University College Antwerp’s travel insurance for the duration of the trip concerned.

Students planning a trip abroad on their own initiative, within the framework of an individual or group assignment, are not eligible for the university college’s travel insurance. Travel insurance within the framework of an Erasmus study exchange and of trips abroad for the duration of at least 1 uninterrupted month does not need to be requested separately, as it is directly taken care of by AP University College Antwerp’s International Office.

Any applicable additional cover is included in the departmental additions to the Education and Examination Regulations.

Art. 23.10 Privacy protection

§1 Pursuant to the Belgian Privacy Act and the General Data Protection Regulation, personal information gathered upon students’ enrolment, will be handled as follows:

- a) student files are held by AP University College Antwerp, Lange Nieuwstraat 101, 2000 Antwerp, Belgium;
- b) details gathered when students enrol are processed:
 - to perform student administration, including for examinations;
 - to calculate, invoice and receive payment of any amounts owed;
 - to refund any tuition fees;
 - to stay in touch with alumni;
 - to support students;
 - to provide social facilities;
 - to provide societal services and research;
 - to inform students about employment offers;
 - to allocate special statuses.

All students have the right to consult their details and have them corrected for free, if necessary. Students may exercise this right by submitting a written request to the departmental secretariat.

§2 For additional information, please contact the Data Protection Authority, Drukpersstraat 35, 1000 Brussels, Belgium, www.dataprotectionauthority.be.

24 Additional departmental stipulations

Additions for the Department of Management and Communication

Arriving late during teaching activities

The student has no excuse to arrive late, except in event of force majeure (e.g. severe traffic congestions, strikes, extreme weather conditions). In all other instances, students who arrive late will not be admitted to enter the classroom.

Contact language and behaviour

Students are expected to engage respectfully with the staff members of the university college and all fellow students. A correct use of language in both oral and written communication (including e-mails) is also a sign of respect. Dutch is the official language of communication.

The documents listed below are appended to these Education and Examination Regulations:

- Appendix 1 - AP University College Antwerp Calendar
- Appendix 2 - Calendar of the department